

Visitor Satisfaction Survey



Swan Canning Riverpark December 2022 Report

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Executive Summary

This report has been prepared for the Parks and Wildlife Service of the Department of Biodiversity, Conservation and Attractions, and reports the results of a visitor survey carried out in the Swan and Canning Riverpark to measure the level of visitor satisfaction. This is a requirement for the departmental 2022-23 Budget Statements as an Outcome and Key Effectiveness Indicator, with a target of 85% average satisfaction.

The survey was completed in December 2022 and is referred to in this report as the 2022 survey to distinguish it from surveys completed in previous years.

The 2022 survey was undertaken by Xyst Limited and uses the Yardstick user survey platform. This allows direct comparison with other organisations in Australia, New Zealand and Canada, and the survey can be repeated regularly to allow trend analysis. The 2022 survey was started on 17 December 2022 and completed on 23 December 2022. School holidays started on 16 December 2022, prior to the start of the survey period. By comparison;

- The 2017 survey was completed entirely during spring school holidays in September/October 2017
- The 2018 survey was completed in December 2018 with summer school holidays commencing about halfway through the survey period.
- The 2019 survey was completed in December 2019, just prior to the start of the summer school holidays.
- The 2020 survey was completed in April/May 2021 during the school term.
- The 2021 survey was completed in December 2021 with summer school holidays commencing about halfway through the survey period.

The survey collected information from 250 respondents about patterns of use, activities, expectations, satisfaction and demographics. The questions asked during the 2022 survey are largely the same as those asked in 2021.

The purpose of the survey is to identify:

- Expectations of visitors to the Swan Canning Riverpark;
- Levels of satisfaction with features of the Swan Canning Riverpark;
- Patterns of recreational use;
- Issues and areas for improvement.

Key Findings

- Average satisfaction is 80.9% or 5.66 on a scale of 1 to 7. This is slightly below the target level of 85% but within the 5% margin of error for the survey.
- Average satisfaction is slightly lower than in 2021 (82.2%) as fewer respondents gave a score of seven for overall satisfaction.
- Overall satisfaction with the Riverpark and its facilities is 98.8%, well above the 2022 median of 94.8% and above the 2021 result of 90.4%. Overall satisfaction was increased due to fewer respondents scoring 4 or below in 2022.
- Average satisfaction targets were met at 6 out of 25 parks, down from 10 in 2021 and 19 in 2019.
- Gardens/trees/landscape features, followed by cleanliness, security and shade are the four most important features of the Riverpark in the locations that were surveyed. These features are commonly in the top six.
- Satisfaction in 2021 was highest with gardens/trees/landscape features, security, paths/tracks, natural vegetation and river water quality, and lowest with toilets, signs and playgrounds. In general, satisfaction is slightly higher in 2022 than in 2021 with less variation from most to least satisfied.

- The size of the service gaps for most features are smaller than 2021, and none are significant.
- For activities, results are similar to 2021 with most respondents walking, doing beach and water based activities, and walking dogs. Most common water based activities in 2022 are canoeing/kayaking, fishing and swimming.
- 47% of respondents indicate that they live locally to the site where they were surveyed, with 59% of those living within 10 minutes walking time. This compares with 50% and 40% respectively in 2021.
- A further 51% of respondents come from the wider Perth region, with only 1% of respondents visiting from other parts of Australia and 1% international visitors. The number of visitors from the wider Perth region has increased slightly over the last three survey periods and international visitors are starting to make a comeback.
- Most (56%) of respondents use a private vehicle to get to the Riverpark, with 39% of respondents walking. Walking is significantly higher than 2021.
- 15% of respondents in 2022 travelled less than 5 minutes to get to the Riverpark. This is similar to 2021 but more than the 9% reported in 2020. Travel time is logically related to the amount of local use.
- 57% of respondents visit the site they were surveyed at once a week or more often. This is slightly higher than the 52% reported in 2021 and slightly lower than the 71% and 63% reported in 2019 and 2020 respectively.
- 55% of respondents were planning to stay for more than an hour in 2022 compared with 57% in 2021, 30% in 2020, 36% in 2019 and 44% in 2018. The planned duration of stay may be related to good weather conditions.

Conclusions

- The **average satisfaction** of 80.9% does not meet the target level of 85% average satisfaction in 2022, however it is within the margin of error for this survey.
- Changes in importance, satisfaction and service gaps in 2022 did not appear to follow any predictable trends.
- The majority of Riverpark visitors are from the local area or the wider Perth region. The balance between the two varies from year to year with 2022, 2021, 2020 and 2018 having less local use (47% to 51%) than in 2019 and 2017 (67% to 68%).
- Provision and quality of some features are perceived to be inadequate at some locations (see pages 16 to 17 for details) but gaps have generally decreased since 2021. However the small individual sample sizes (10 at each park) makes these results less reliable.
- School holidays don't appear to have a measurable impact on results with variations between years not appearing to be correlated to whether the survey was undertaken during school holidays or not.
- The weather conditions during the survey do not have a measurable effect on satisfaction in 2021 with no obvious correlation being noted between sunshine and overall average satisfaction. The highest results for average satisfaction were obtained in 2017 and 2019 when there was more sunshine during the survey but also a higher incidence of local use.
- The amount of local use may have more of an impact on average satisfaction than the weather with the highest average satisfaction occurring in the years when local use was higher than normal (2017 and 2019).
- It is likely that the seven point satisfaction scale has reduced overall average satisfaction as the range from extremely satisfied to extremely dissatisfied is wider than the previous range of very satisfied to very dissatisfied meaning that respondents are less likely to select the top score.

1.0 Methodology

1.1 Project Background

Yardstick User Survey is a survey of park visitors that is carried out annually or as required to meet specific demands for user consultation. The survey is designed to record visitor expectations, satisfaction and behavior. Yardstick user surveys are part of a suite of benchmarking products designed to measure, compare and improve performance.

Visitor expectations of levels of service are measured by asking them to rate the importance of various park features. These results are compared with visitor satisfaction for the same features. Measuring satisfaction gives an indication of performance as measured against expectations. The difference, or gap between importance and satisfaction gives a measure of under or over performance in delivering the expected level of service.

A total of 250 intercept surveys were undertaken in December 2021 from 25 different foreshore park and reserve locations along the Swan Canning Riverpark. The Riverpark is not managed by a single authority, so the 25 sites represent river foreshore parks managed by different local and other authorities. The survey repeats the Yardstick surveys undertaken annually from 2017 to 2020.

1.2 Questions

The core questions are designed to collect information about the typical core parks facilities and services, and to ensure that the survey can be completed in a typical timeframe of 5 to 8 minutes. Questions are reviewed annually to ensure relevance and to meet current parks management needs.

Questions have been added for the Swan Canning Riverpark survey with input from DBCA staff to ensure that the survey meets specific needs. A full set of questions is provided as Appendix 1. The questions asked during the 2022 survey are the same as those asked in 2021 except that the options for beach and water based activities (Question 4) were modified slightly. In addition the wording of Question 15 changed slightly to ask about cultural identity rather than ethnicity, and a longer list of options was given. This change was made to all Australian surveys in 2022.

In 2021, a seven point Likert scale was introduced to replace the satisfaction scale previously used for overall satisfaction.

Overall, how satisfied were you with your visit to this park on a scale of 1 to 7, with 1 being extremely dissatisfied and 7 being extremely satisfied

Other importance and satisfaction responses are scored using the following scoring system:

Importance scale	totally unimportant	unimportant	neither important nor unimportant	important	very important
	1	2	3	4	5
Satisfaction scale	very dissatisfied	dissatisfied	neither satisfied nor dissatisfied	satisfied	very satisfied
	1	2	3	4	5

“Don’t know” or blank responses are given a score of 3 for importance (neutral) and are not included when calculating satisfaction. This ensures that “don’t know” responses don’t affect final results.

1.3 Report features

This report is designed to provide a summary of your specific results for the most recent survey activity, and a comparison with results from previous years.

The full results of the survey are available to members online at www.yardstickglobal.org

The on-line report gives results on a park by park basis, as well as the ability to compare your organisation's results against others participating in the project. It includes filter tools to enable members to custom design report results by selecting park types and organisations.

Overall satisfaction percentage is calculated from the total numbers of respondents that gave a score of five, six or seven (i.e. above the mid-point of four) to the specific question on overall satisfaction with the park in which the survey was conducted. Respondents that scored overall satisfaction with their visit to the park as four or less are excluded as these respondents are considered to be not satisfied. Overall satisfaction is therefore the percentage of **satisfied** respondents vs **not satisfied** respondents.

The average (mean) satisfaction is calculated by summing the overall satisfaction scores from **all** respondents (including those that were not satisfied) and dividing by the total number of responses to give an average score between 1 and 7. This score is converted to a percentage to enable comparison with the target of 85%. Average satisfaction is therefore a score (converted to a percentage) calculated from the scores attributed to each response on the satisfaction scale (see section 1.2).

Average satisfaction typically produces a satisfaction score that is lower than overall satisfaction.

Importance and satisfaction for individual features is calculated from the survey questions for those features.

The service gap between importance and satisfaction is an indication of under or over performance. Anything less than a full one point +/- result in any chart should be read as a relatively minor indication of a level of service that is too great or too poor.

1.4 Survey Confidence and Reliability

A total of 250 surveys were collected (ten per park) and the results aggregated for overall satisfaction to provide a confidence level of 95% and a margin of error of 5%.

Standard deviation is used as a measure of the degree to which respondents provided similar or dissimilar responses. Standard deviation is calculated from responses to the question on overall satisfaction for the park. Where the standard deviation of respondents' satisfaction ratings is less than one indicates that most respondents gave similar ratings that were very close to the mean (average) score.

	Number of Surveys Undertaken	Mean Satisfaction	Standard Deviation
Swan Canning Riverpark	250	5.66	0.66

1.5 Parks surveyed

Surveys were collected from a total of 25 river foreshore parks as follows:

Table 1. Number of Surveys

Park Name	Number of Surveys completed	Local Authority
Banks Reserve	10	City of Vincent
Maylands Foreshore	10	City of Bayswater
Garvey Park	10	City of Belmont
Belmont Water Ski Area	10	City of Belmont
Shelley Beach & Prisoners Point	10	City of Canning
Kent Street Weir	10	City of Canning
Troy and Tompkins Park	13	City of Melville
Point Walter	10	City of Melville
Bicton Baths and Blackwall Reach	10	City of Melville
Deep Water Point	10	City of Melville
Point Fraser and Heirisson Island	10	City of Perth
Perth Foreshore Barrack Square	10	City of Perth
JH Abrahams Reserve	10	City of Perth
Claisebrook Cove	10	City of Perth
Matilda Bay Reserve	10	DBCA and City of Perth
Sir James Mitchell Park	10	City of South Perth
Mill Point Reserve and Point Belches	10	City of South Perth
Woodbridge Reserve	10	City of Swan
Lilac Hill	10	City of Swan
Fish Market Reserve	10	City of Swan
Success Hill	10	Town of Bassendean
Sandy Beach Reserve	10	Town of Bassendean
Keanes Point, The Esplanade	10	Shire of Peppermint Grove
John Tonkin Reserve, Preston Point, East Fremantle	10	Town of East Fremantle
Burswood Park	10	Burswood Parks Board and Victoria Park

2.0 Overall Satisfaction

The overall satisfaction of respondents was measured by asking them to rate their overall satisfaction with the park on a scale of totally dissatisfied to very satisfied. From these scores two measures are calculated, mean satisfaction (average) and overall satisfaction.

2.1 Average Satisfaction

The average or mean satisfaction of respondents is calculated by adding the total of all scores (from 1 to 7) and dividing by the total number of respondents. This gives an average or mean score for 2022 of 5.66 or 80.9%. The target level of mean or average satisfaction in the 2022-23 year is 85%. Chart 1 shows average satisfaction since 2017 with the target satisfaction represented by the black line. The target was only met in 2017 and 2019.

Average satisfaction has risen and fallen slightly since 2017, and is now 80.9%, below the target level of 85%. The scoring methodology changed in 2020.

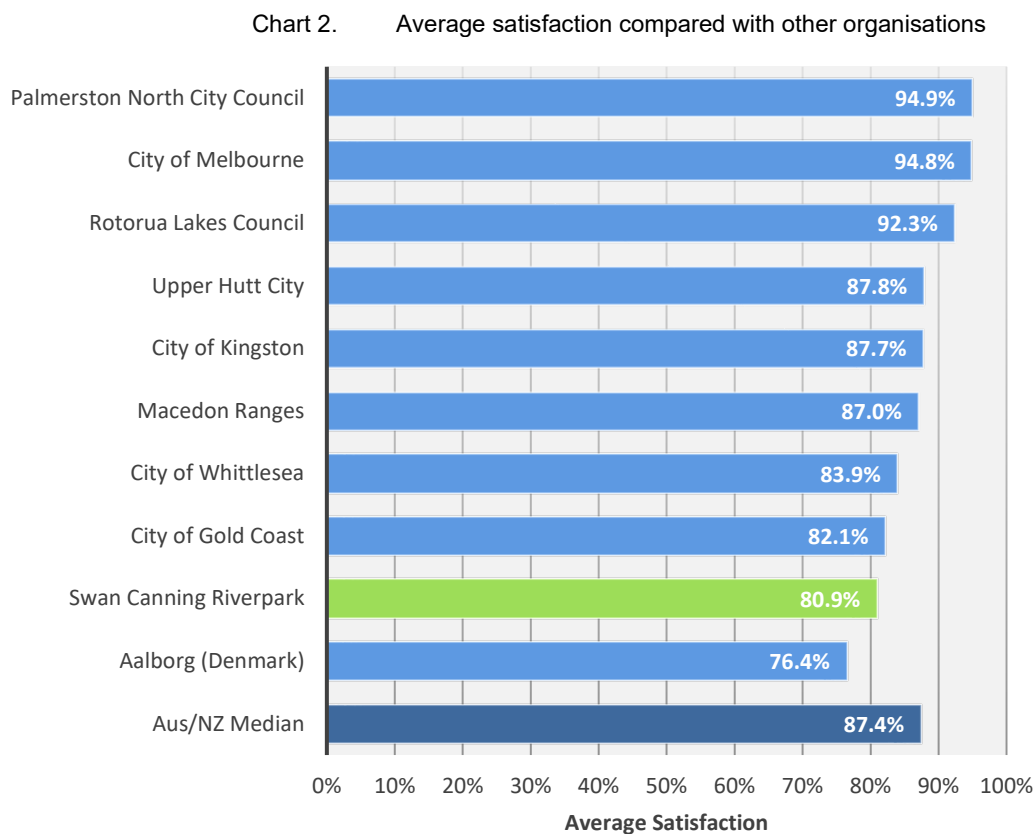
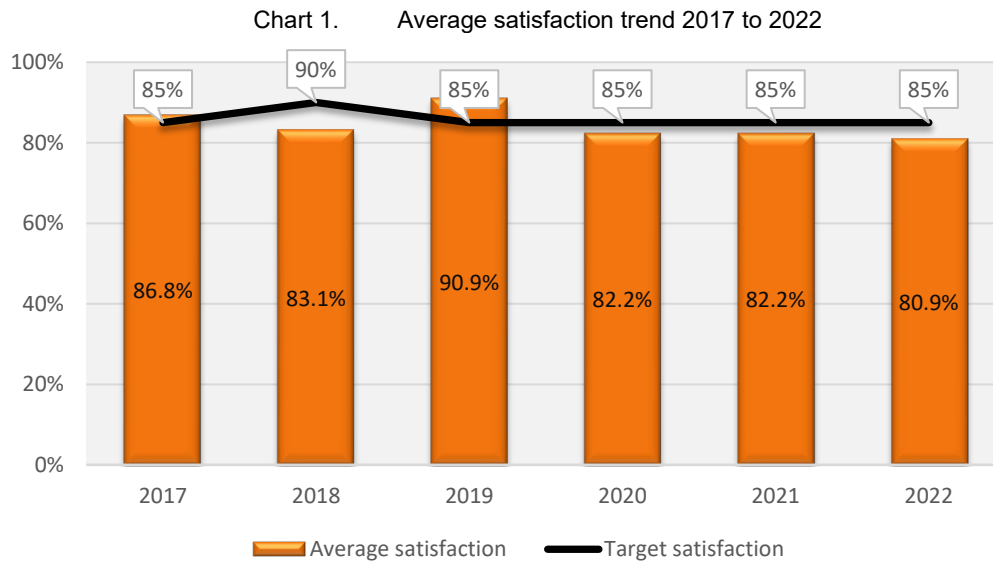


Chart 2 shows average satisfaction compared with other organisations in Australia, New Zealand and Denmark that carried out parks visitor surveys in 2022. Swan Canning Riverpark was well below the median result with the second lowest score out of the 10 organisations. The highest score was 94.9% average satisfaction at Palmerston North City Council.

2.2 Overall satisfaction

Overall satisfaction is a measure of the percentage of respondents that were above the midpoint of the scale, or in the case of the other eleven organisations, either satisfied or very satisfied. Chart 3 shows overall satisfaction since 2017 with a trendline in red showing that overall satisfaction decreased from 2019 to 2021 but is now higher than in 2017 with 247 out of 250 respondents indicating some degree of satisfaction.

Chart 3. Overall satisfaction trend 2017 to 2022

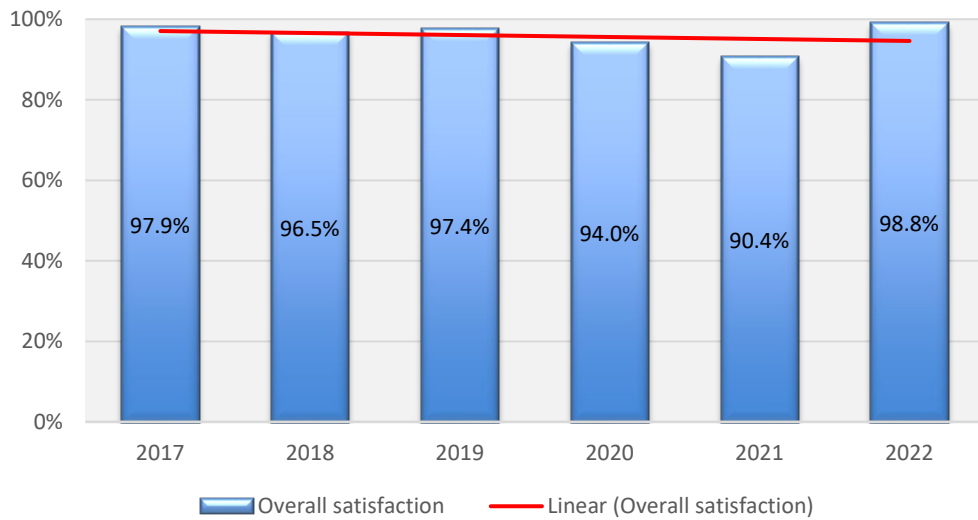
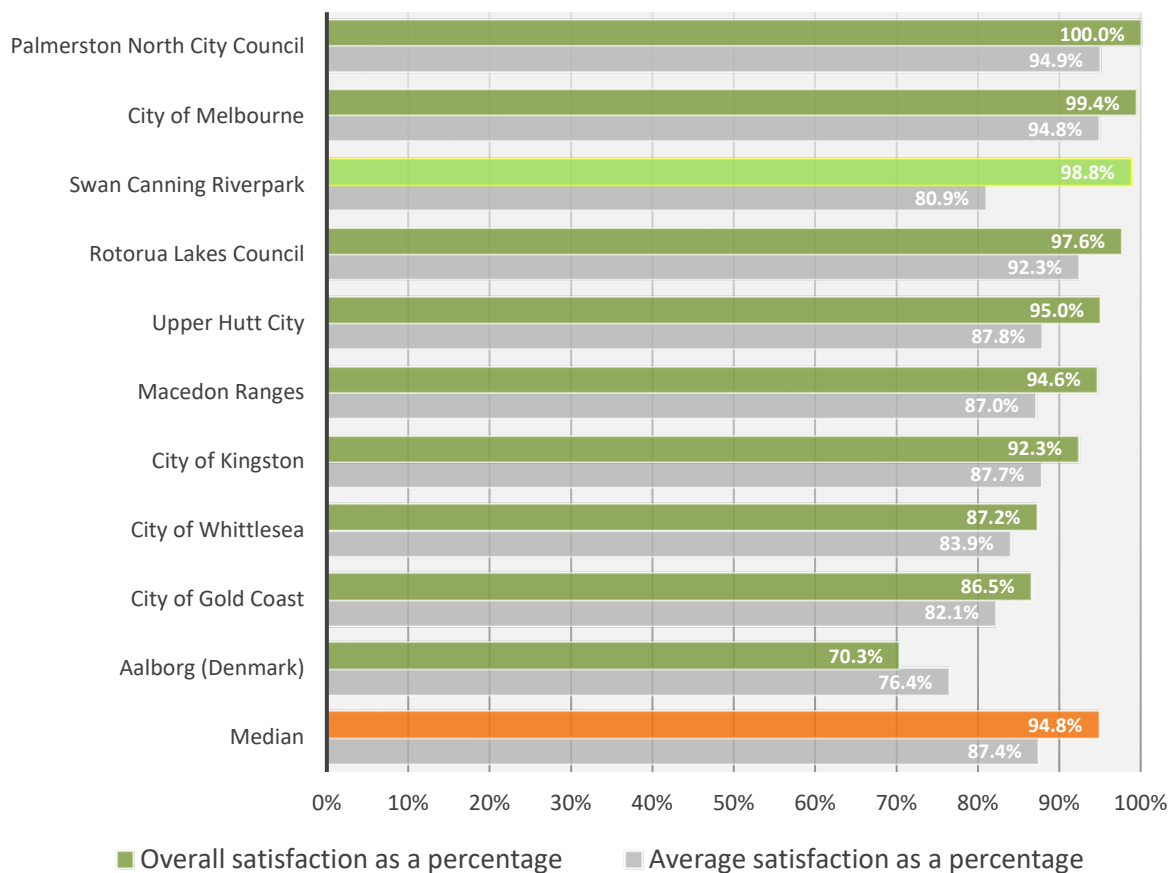


Chart 4 shows the performance of Swan Canning Riverpark compared with the other organisations that undertook Yardstick parks user surveys in 2021. Overall satisfaction of Swan Canning Riverpark respondents was scored at 98.8% indicating that 247 respondents gave a score for overall satisfaction above the midpoint of four. For comparison purposes, and to demonstrate the relationship between overall satisfaction and average satisfaction, the chart also includes average satisfaction for each organisation in grey alongside overall satisfaction.

Chart 4. Overall satisfaction compared with other organisations



The result of 98.8% satisfaction is below the median result for the organisations listed in Chart 4 and is a substantial increase from 90.4% in 2021.

Chart 5 presents the aggregated data for the whole Riverpark showing the distribution of overall satisfaction scores from 1 to 7. The level of satisfaction is higher than 2021, with only three respondents scoring at the midpoint or below compared with 24 in 2021. No respondents gave a score of one, two or three. In addition to the increased overall satisfaction, significantly fewer respondents gave a score of seven in 2022 which has led to the average satisfaction score being similar to 2021 while the overall satisfaction score is much higher. The distribution of scores in 2022 with the majority being 5 or 6 also explains the reduced standard deviation.

Chart 5. Distribution of overall satisfaction scores – whole Riverpark

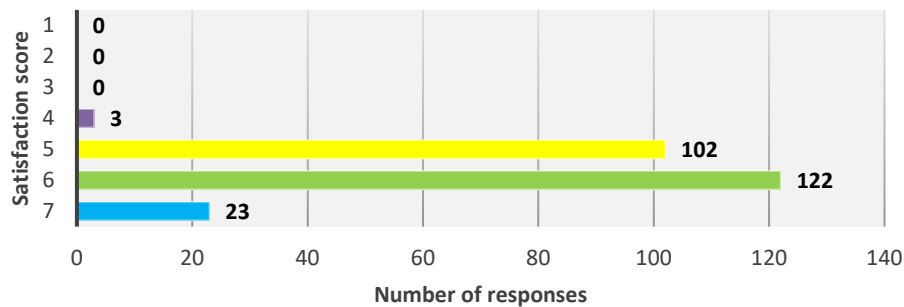
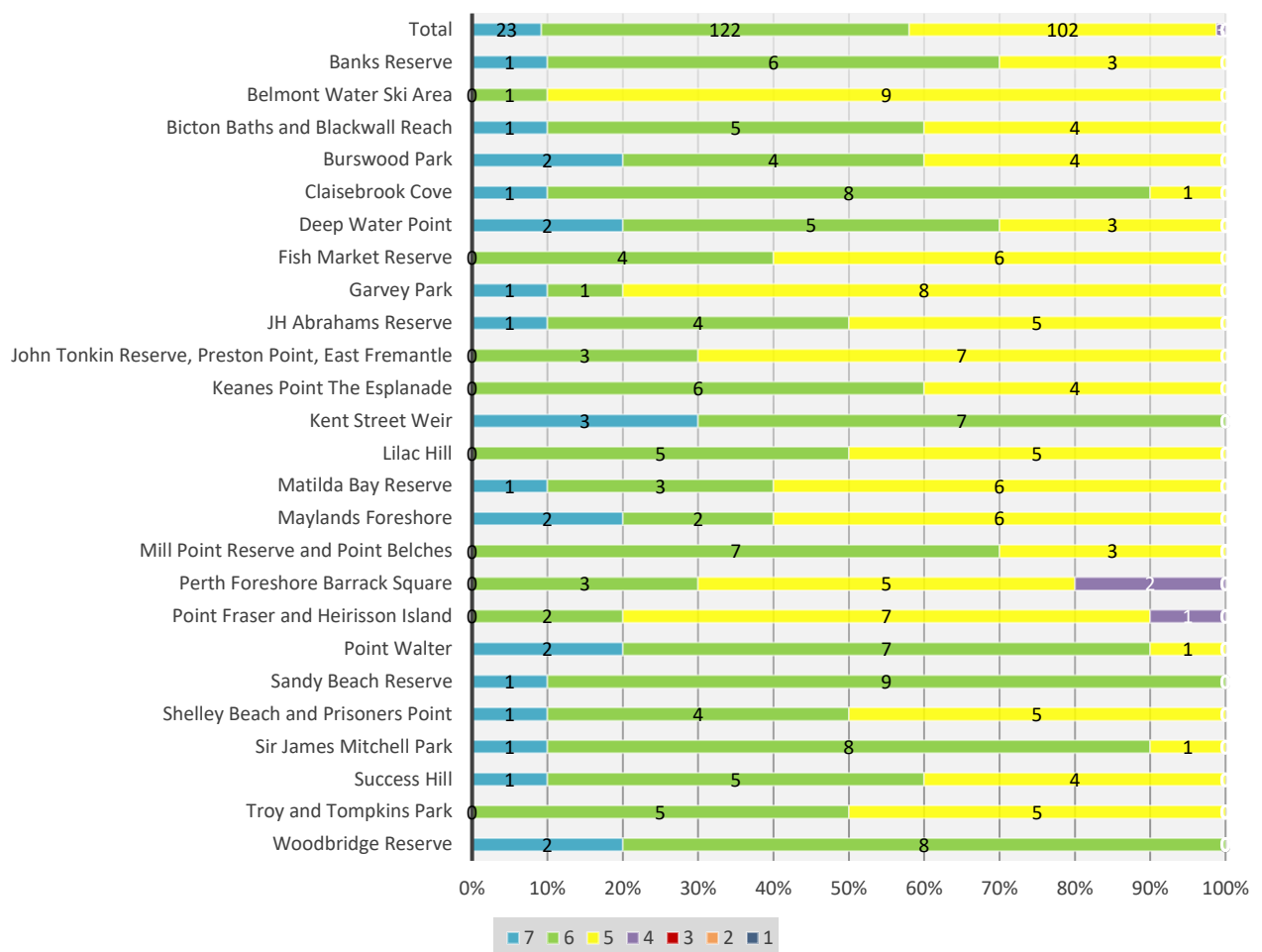


Chart 6 shows the distribution of overall satisfaction scores for each park. The numbers of responses are shown on each bar. Overall satisfaction has increased notably at Fish Market Reserve, Lilac Hill, Sandy Beach Reserve and Woodbridge Reserve since 2021.

Chart 6. Distribution of overall satisfaction scores by park



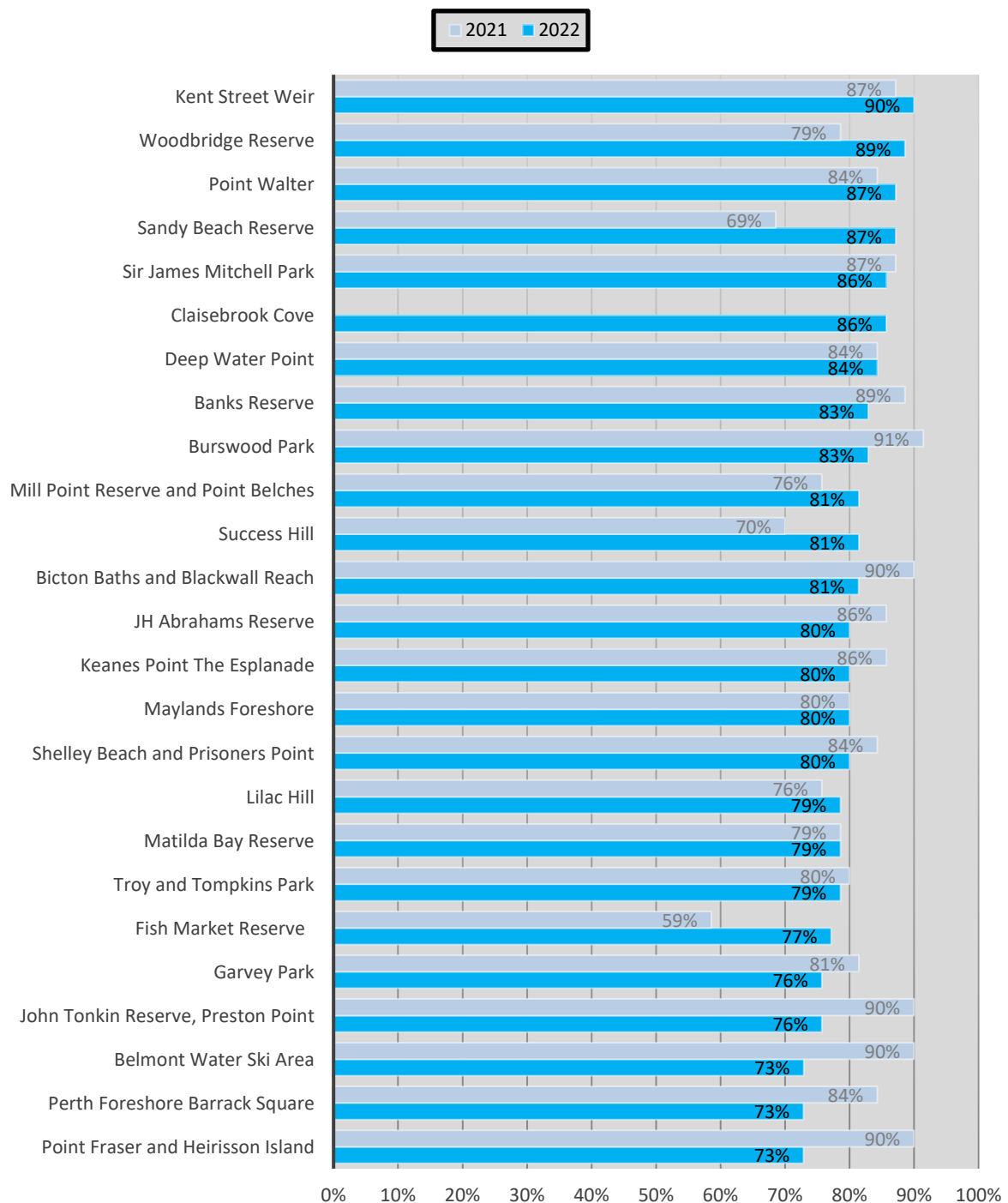
2.3 Average Satisfaction by Park

Average satisfaction varies by park, and ranges from 73% at Point Fraser/Heirisson Island, Perth Foreshore Barrack Square and Belmont Water Ski area to 90% at Kent Street Weir. The range of average satisfaction score was less than in 2021 when the lowest score was 59%. Only six of the 25 parks achieved the target of 85% average satisfaction, less than in 2021 when ten achieved 85%.

Chart 7 shows the average satisfaction for each park from 2021 to 2022. Results show no particular pattern from 2021 to 2022, with some parks higher and others lower.

Claisebrook Cove was introduced in 2022 to replace East Fremantle Yacht Club/Toms Reserve.

Chart 7. Average satisfaction by park



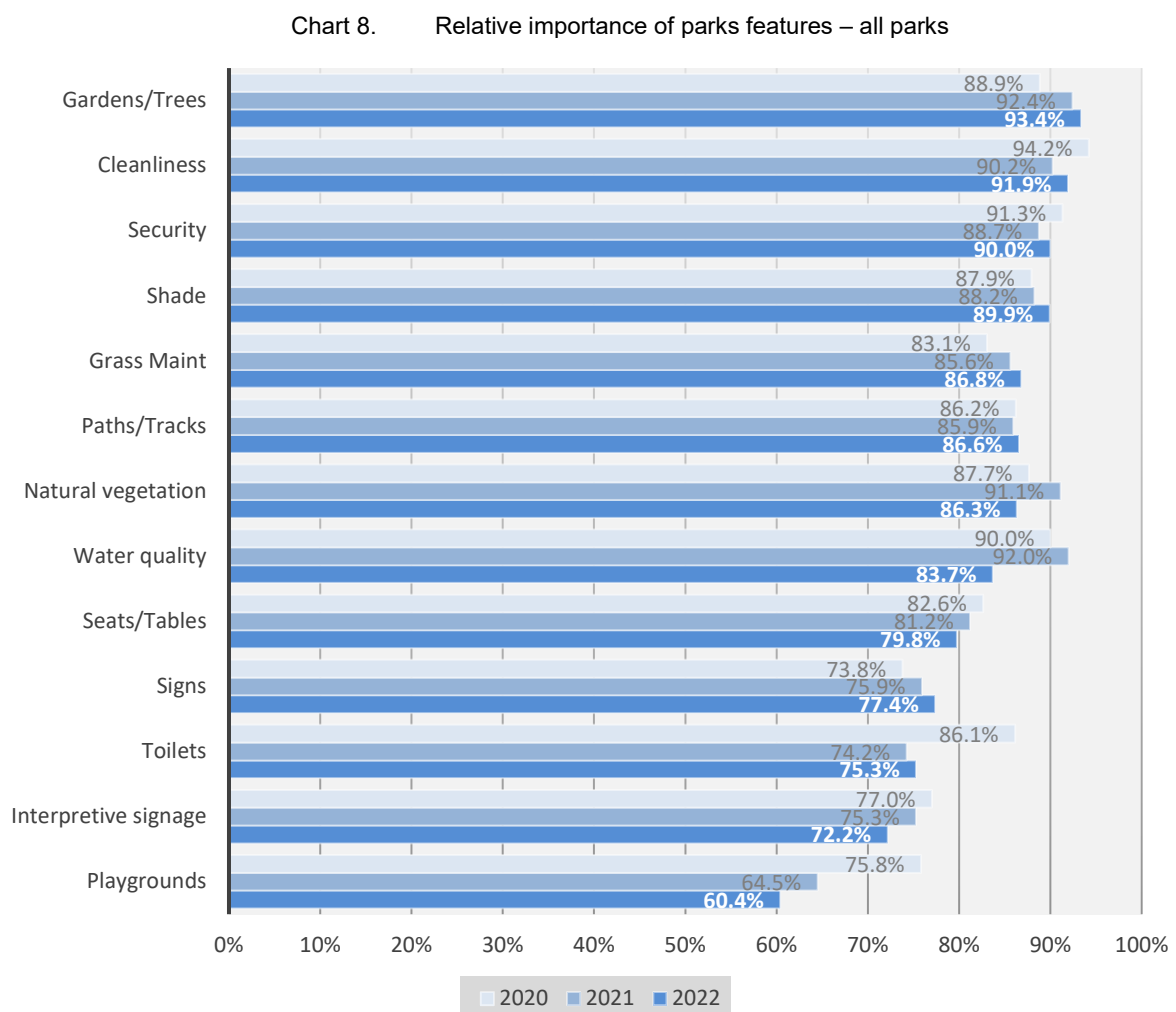
3.0 Key Result areas

3.1 Visitor Expectations

Respondents were asked to rate the importance of parks features on a scale from totally unimportant to very important. This gives a measure of expected level of service for each feature. The features that respondents were asked to rate are:

1. Gardens and Trees
2. Children's playgrounds and equipment (under 12 years)
3. Seats and tables
4. Toilets
5. Signs in the park
6. Cleanliness/lack of litter/lack of graffiti
7. Grass maintenance
8. Paths and Tracks
9. Provision of shade
10. Security (personal safety while in the park)
11. Water quality
12. Natural vegetation
13. Interpretive signage

The mean importance for each feature across all parks is expressed in Chart 8 as a percentage of the maximum possible score of 5. The results for 2022 are shown in the bright blue bars with the 2020 and 2021 results shown in lighter blue for comparison.



The most important feature overall in 2022 is gardens/trees/landscape features, followed by cleanliness, security and shade. Playgrounds, toilets, interpretive signage and general signage scored the lowest importance overall. The bottom five features are the same as in 2021. The importance of water quality, natural vegetation, interpretive signage and playgrounds has declined since 2021 while the importance of shade, security, cleanliness, grass maintenance, toilets and signs has increased slightly.

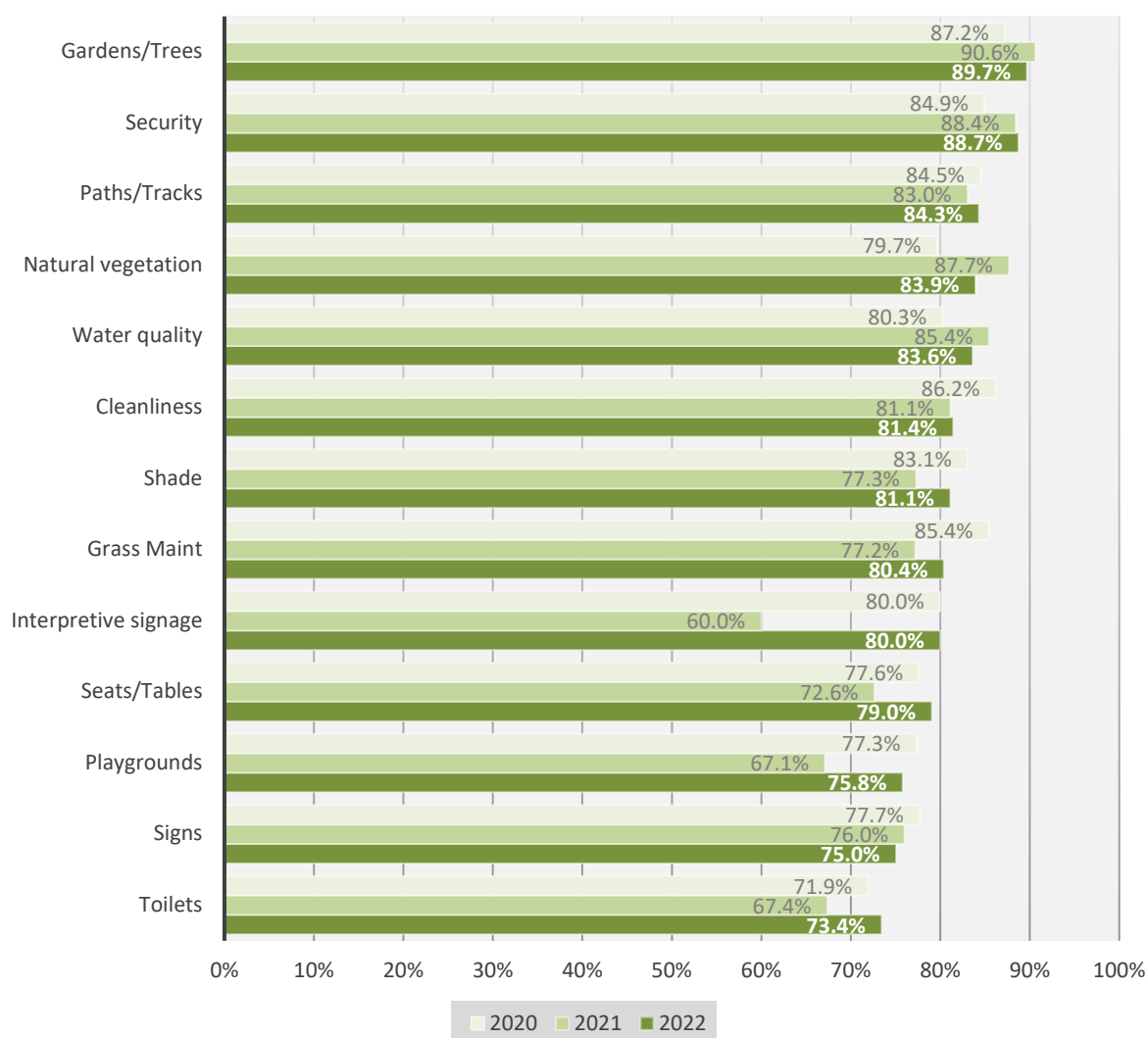
3.2 Visitor Experiences

Respondents were asked to rate their satisfaction with the same parks features that they had rated for importance. In this case, the scale used was from very dissatisfied to very satisfied. This gives a measure of user experience in terms of whether or not expectations were met.

The mean satisfaction for each feature across all parks is expressed in Chart 9 as a percentage of the maximum possible score. The results for 2022 are shown in the dark green bars with the 2020 and 2021 results shown in lighter green for comparison.

Satisfaction in 2021 was highest with gardens/trees/landscape features, security, paths/tracks, natural vegetation and river water quality, and lowest with toilets, signs and playgrounds. Satisfaction with interpretive signage, playgrounds, seats/tables, toilets and shade has increased noticeably since 2021, while satisfaction with natural vegetation has decreased. In general, satisfaction is slightly higher in 2022 than in 2021 with less variation from most to least satisfied.

Chart 9. Relative satisfaction with parks features – all parks



4.0 Service Gap Analysis

The service gap is calculated by subtracting the importance score from the satisfaction score i.e. experience minus expectations. Where respondents have scored satisfaction lower than importance, this indicates that their experience did not meet their expectations for the feature in the park in which they were surveyed. This is represented by a negative service gap.

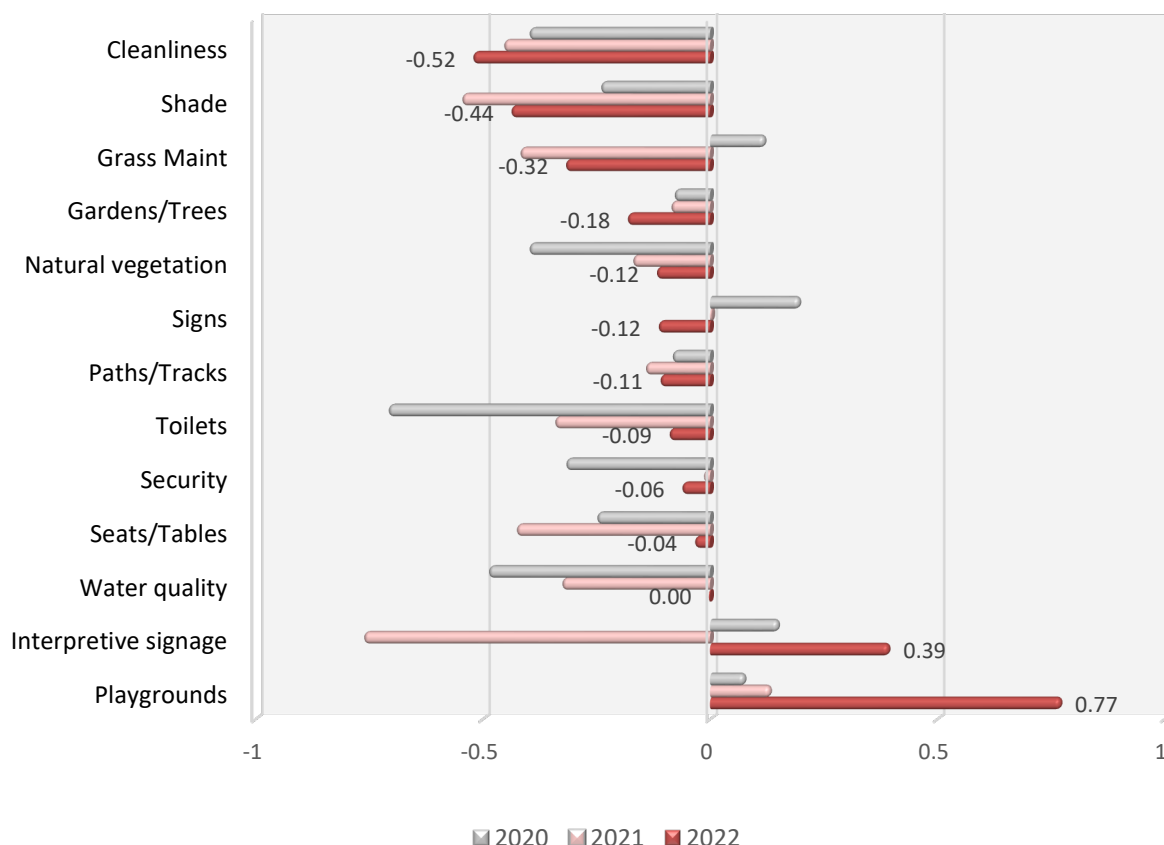
On the other hand, if satisfaction scores higher than performance, this results in a positive service gap, indicating a level of over-performance, or a higher level of service being experienced than expected.

Anything less than a full half point (± 0.5) result in any chart should be read as a relatively minor indication of a level of service that is too great/poor. Anything between $\pm 0.5 - \pm 1.0$ should be reviewed and any gap over ± 1.0 requires further examination on why there is a major gap between respondents' expectations and experience.

4.1 Overall Service Gap

Chart 10 shows the difference between importance and satisfaction for all parks combined. The 2022 results are shown in dark red with labels, and previous years in pink and grey for comparison. The current service gap varies from -0.52 for cleanliness to +0.77 for playgrounds.

Chart 10. Overall service level gap – all parks



Service gaps have varied over the last three years as ratings for importance and satisfaction vary and negative gaps are generally smaller to those seen in 2021. However, the gaps occur in different areas in 2021. Significant improvements have occurred over the last three years with toilets, seats/tables, water quality, interpretive signage and playgrounds. The large positive service gap for playgrounds suggests no unmet demand for playgrounds at these parks.

The overall service gaps are not significant, However, when assessed by individual park the service gaps become more significant and can be better targeted for action.

4.2 Individual site service gaps

There were several individual negative service gaps where satisfaction was more than one point less than importance.

Table 2. Individual site service gaps

Feature	Location	Negative service gap
Seats and tables	Keanes Point The Esplanade	-2.0
	Perth Foreshore Barrack Square	-1.5
	Point Walter	-1.5
Toilets	Bicton Baths and Blackwall Reach	-2.4
	Keanes Point The Esplanade	-2.8
	Point Walter	-1.2
Signs	John Tonkin Reserve, Preston Point, East Fremantle	-1.2
	Perth Foreshore Barrack Square	-1.3
Cleanliness	John Tonkin Reserve, Preston Point, East Fremantle	-2.8
Grass Maintenance	John Tonkin Reserve, Preston Point, East Fremantle	-2.1
	Troy and Tompkins Park	-1.1
Shade	Keanes Point the Esplanade	-1.8
	Perth Foreshore Barrack Square	-2.0
	Shelley Beach and Prisoners Point	-1.1
Natural vegetation	Point Fraser and Heirisson Island	-1.1
Interpretive signage	Bicton Baths and Blackwall Reach	-1.2
	Keanes Point the Esplanade	-1.4
	Perth Foreshore Barrack Square	-1.1

The number of service gaps of more than -1.00 has decreased from 2021 results although average satisfaction has not changed significantly. There are no clear trends, and gaps are occurring in quite different areas to 2021.

Chart 11 shows results for service gaps at individual sites for all features. Highlighted cells show major gaps in service level (red) and minor gaps in service level (yellow). Cells highlighted in green show features where the level of satisfaction is more than 0.5 points higher than importance, indicating that there is no unmet demand for these features at these locations. It should be noted however, that due to the small sample sizes at each site (10 surveys), these results should be considered indicative only.

Further detailed analysis of results on a park by park basis is available in the online reports at www.yardstickglobal.org

Chart 11. Results for Individual sites for all features

	Gardens and trees	Playgrounds	Seats and tables	Toilets	Signs	Cleanliness	Grass maintenance	Paths and tracks	Shade	Security	Water quality	Natural vegetation	Interpretive signage
Banks Reserve	-0.3	0.7	0.3	0.9	0.2	-0.7	-0.2	-0.1	-0.2	-0.3	0	-0.1	0.4
Belmont Water Ski Area	-0.4	0.5	0	0.6	0	-0.4	-0.6	-0.4	-0.1	-0.37	-0.3	-0.3	0.2
Bicton Baths and Blackwall Reach	0.7	1.1	-0.1	-2.4	-0.1	-0.2	0.6	0.4	0.2	2.1	0.7	0.9	-1.2
Burswood Park	-0.3	1.1	-0.4	-0.1	-0.1	-0.1	-0.3	-0.5	-0.9	-0.3	0.2	0	0.6
Claisebrook Cove	-0.6	0.7	-0.2	0.3	0.1	-0.4	-0.3	-0.2	-0.6	-0.8	0.3	0.1	0.9
Deep Water Point	0.1	1.02	0.1	-0.2	0.2	-0.8	-0.3	-0.8	-0.5	-0.4	-0.2	-0.2	0
Fish Market Reserve	-0.3	1.3	0.6	-0.5	0.1	-0.6	-0.1	0.1	-0.1	-0.5	-0.6	-0.3	0.1
Garvey Park	-0.4	0.9	0.3	0.3	0.1	-0.5	-0.2	-0.3	-0.4	-0.3	-0.7	-0.2	0.2
JH Abrahams Reserve	-0.2	0.7	0.4	0.2	-0.2	-0.2	-0.3	-0.1	0	-0.1	-0.3	-0.1	0.4
Jon Tonkin Reserve, Preston Point, East Fremantle	-0.1	0.8	-0.4	0	-1.2	-2.8	-2.1	-0.2	-0.5	1.1	0.2	0.2	-0.2
Keanes Point The Esplanade	0.4	0.3	-2	-2.8	-0.3	0.2	0.4	1	-1.8	1.4	0.4	0	-1.4
Kent Street Weir	-0.2	0.5	-0.2	-1	-0.2	-0.2	0	0.1	0	-0.1	-0.2	-0.2	0.1
Lilac Hill	-0.4	0.7	-0.1	0.1	-0.3	-0.2	-0.4	-0.1	-0.5	-0.6	-0.6	-0.6	0.2
Matilda Bay Reserve	-0.3	1.6	0.4	0.8	-0.3	-0.3	-0.3	-0.1	-0.2	-0.1	-0.1	-0.1	0.2
Maylands Foreshore	0.2	0.1	0.1	0.7	0.8	-0.9	-0.6	-0.8	0.3	-0.4	0	-0.2	0.9
Mill Point Reserve and Point Belches	-0.3	0.9	0.6	0.3	-0.1	-0.2	-0.2	-0.2	-0.4	-0.4	-0.2	0	0
Perth Foreshore Barrack Square	0.1	-0.4	-1.5	-0.6	-1.3	-1	-0.4	-0.2	-2	-0.1	0	-0.6	-1.1
Point Fraser and Heirison Island	-0.4	1.6	0.82	0.3	-0.3	-0.5	0.08	0	0.4	-0.7	0.4	-1.1	0.9
Point Walter	0.3	-0.1	-1.5	-1.2	0	-0.8	0.2	0.6	0.4	1.3	0.9	0.7	0.2
Sandy Beach Reserve	-0.4	0.5	0	0	0	-0.4	-0.3	0	-0.1	-0.2	0.1	0	-0.1
Shelley Beach and Prisoners Point	-0.9	0.9	0.6	0.6	-0.7	-0.5	-0.2	0	-1.1	-0.5	-0.6	-0.5	-0.4
Sir James Mitchell Park	-0.07	0.8	0.4	0.9	0.2	0	0.01	0.1	-0.7	0.5	0.8	0.3	0.8
Success Hill	-0.1	1.4	0.9	0.5	0.2	-0.4	-0.3	-0.3	-0.4	-0.4	-0.2	-0.2	0.3
Troy and Tompkins Park	-0.3	1	0.1	-0.1	-0.1	-0.7	-1.1	-0.3	-0.6	-0.3	0	-0.1	-0.6
Woodbridge Reserve	0	0.7	0.3	0.1	0.4	-0.5	-0.3	-0.5	-0.4	-0.3	-0.2	-0.3	0.7

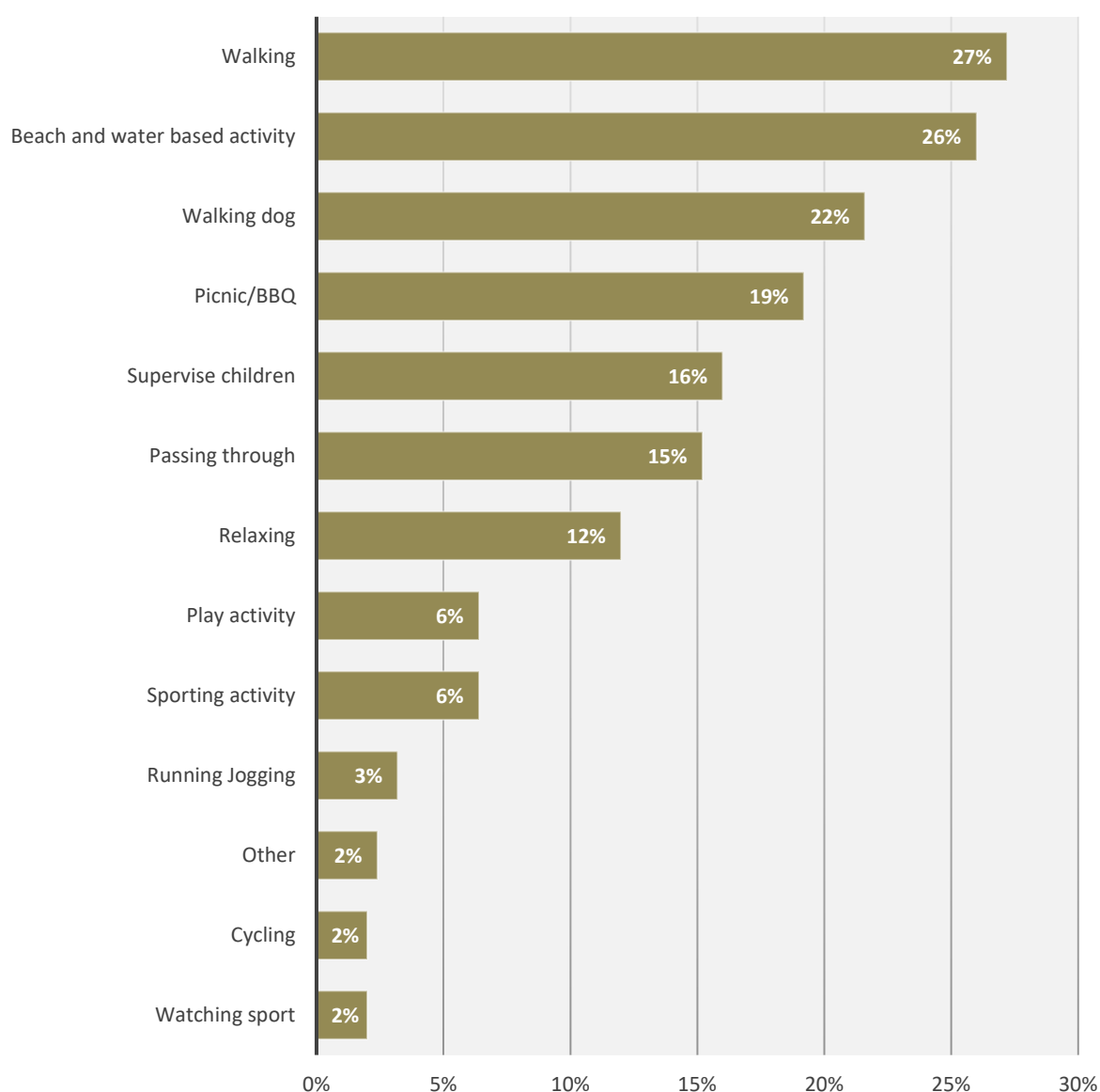
5.0 Activities Undertaken in the Park

5.1 Respondent Activities

Swan Canning Riverpark respondents undertook a range of foreshore land and water related activities, as shown in the charts below. Chart 12 shows the percentage of respondents across all parks who indicated each activity in response to the question “what are you planning to do (or what have you done) in the park today?” People were able to identify more than one activity that they undertook at the park during their visit (hence the percentages add to more than 100).

Most respondents were walking, doing beach and water based activities, and walking dogs. Results are similar to 2021 except that nearly half of respondents in 2021 were taking part in beach and water based activities compared with only 26% in 2022.

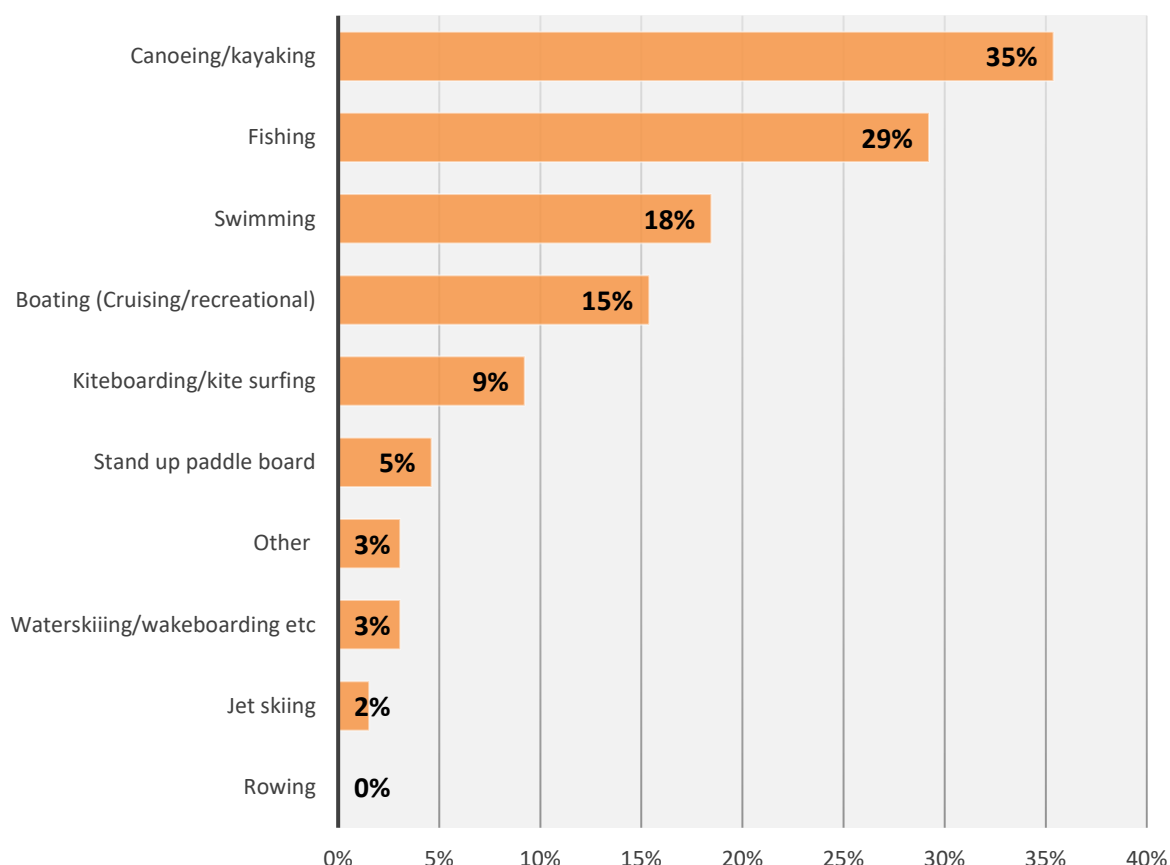
Chart 12. All Parks - General park activities



The 26% of respondents that indicated they were involved in beach or water-based activities were asked what beach or water based activities they were doing. Chart 13 shows the results. Percentages in the chart are of the respondents that were doing beach or water-based activities.

The boating options were changed for 2022 with power boating and non-powered boating removed and replaced with Boating (cruising/recreational). Fishing and canoeing/kayaking were more popular in 2022 than in 2021. Few respondents reported “other activities” in 2022.

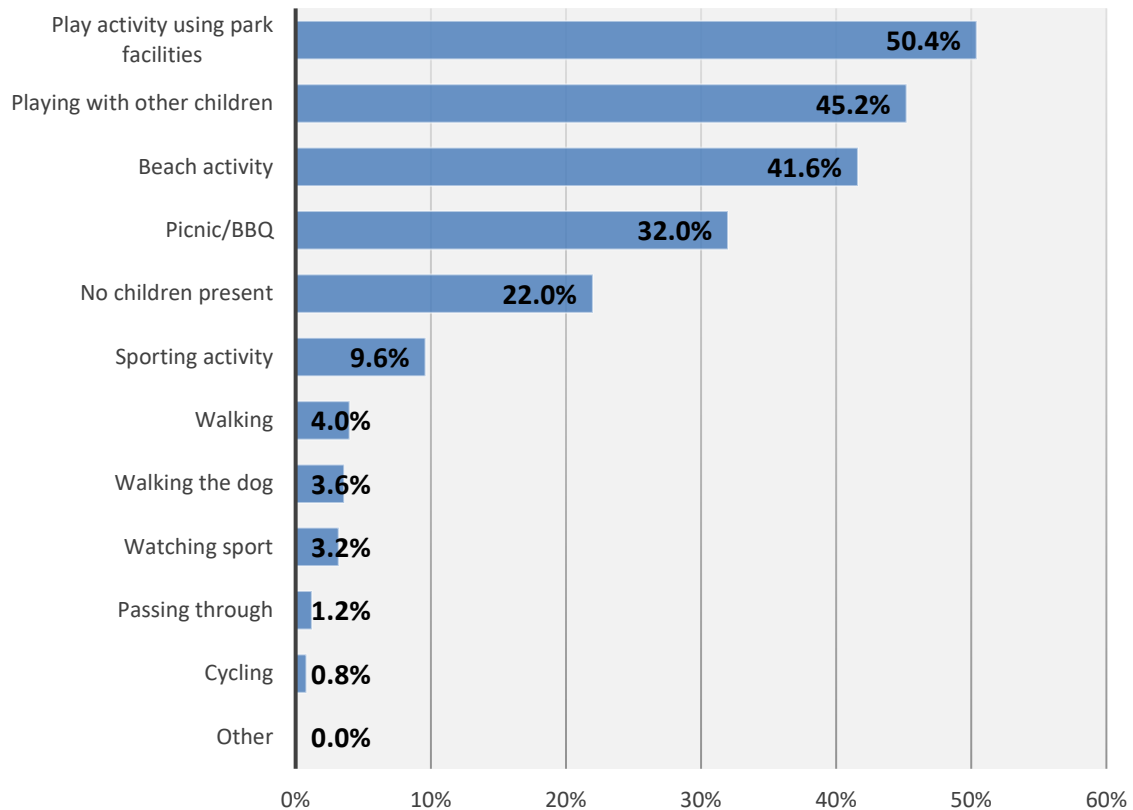
Chart 13. All Parks - Beach and water based activities



5.2 Child Activities - observed

Children under 15 are not surveyed for ethical reasons. For this reason, researchers log the activity of children in the park whenever they complete a survey so that there is information about the activities of children. Chart 14 represents observed children’s activities across all Swan Canning Riverpark foreshore parks and reserves. Children were most commonly observed playing using park facilities or with other children, or doing beach or water based activities. No children were present during 22% of surveys compared with 26.8% in 2021. Beach activities were more common amongst children in 2022 than 2021 when they accounted for around 37% of activity. This may have been a factor of the weather at the time of the survey.

Chart 14. Observed Child Activities

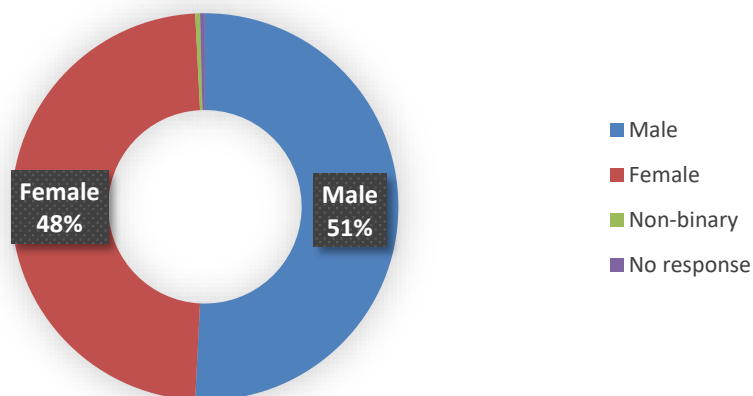


6.0 Supplementary Findings

6.1 Demographic Profile

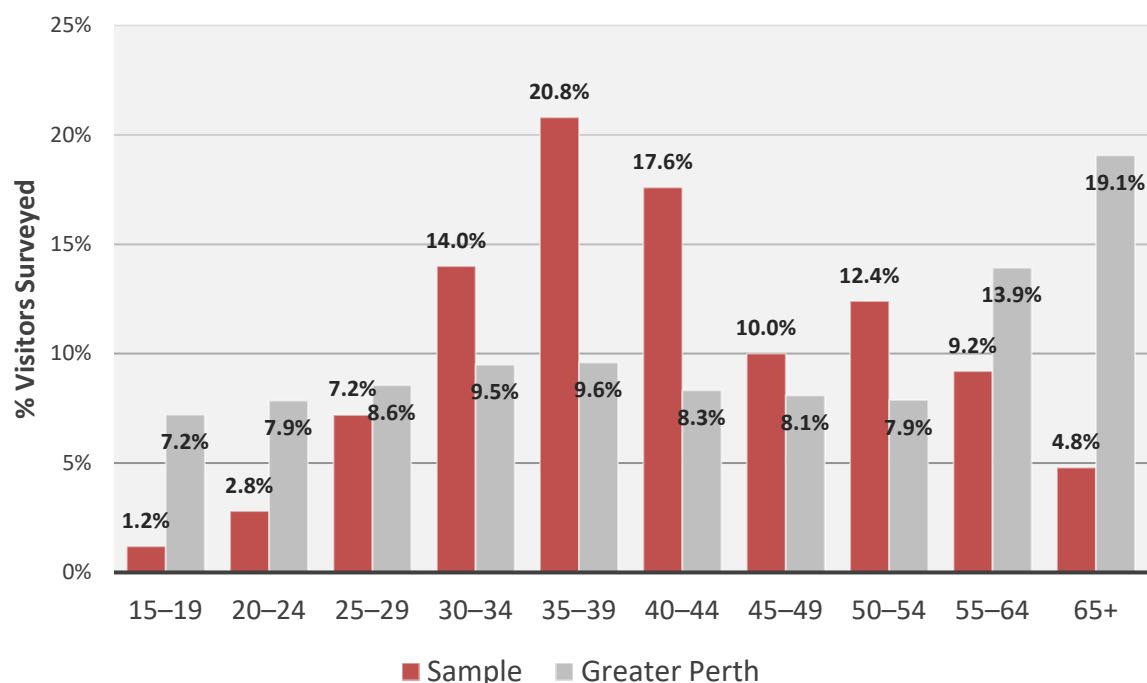
The gender of respondent is shown in Chart 15. 48% of respondents were female, and 51% male. The remaining 1% was made up of 1 each gender non-binary and no response. This is similar to the gender profile of the Perth region.

Chart 15. Gender of respondents



Respondents' age groups are presented in Chart 16. The age profile of the survey sample is very similar to that seen in 2020 when there were more respondents in the 30 to 44 age groups, and fewer under 30. In 2022 there were also fewer respondents over 55 and more over 45. By comparison, in 2021 and 2019 the age profile was more aligned with the Greater Perth population.

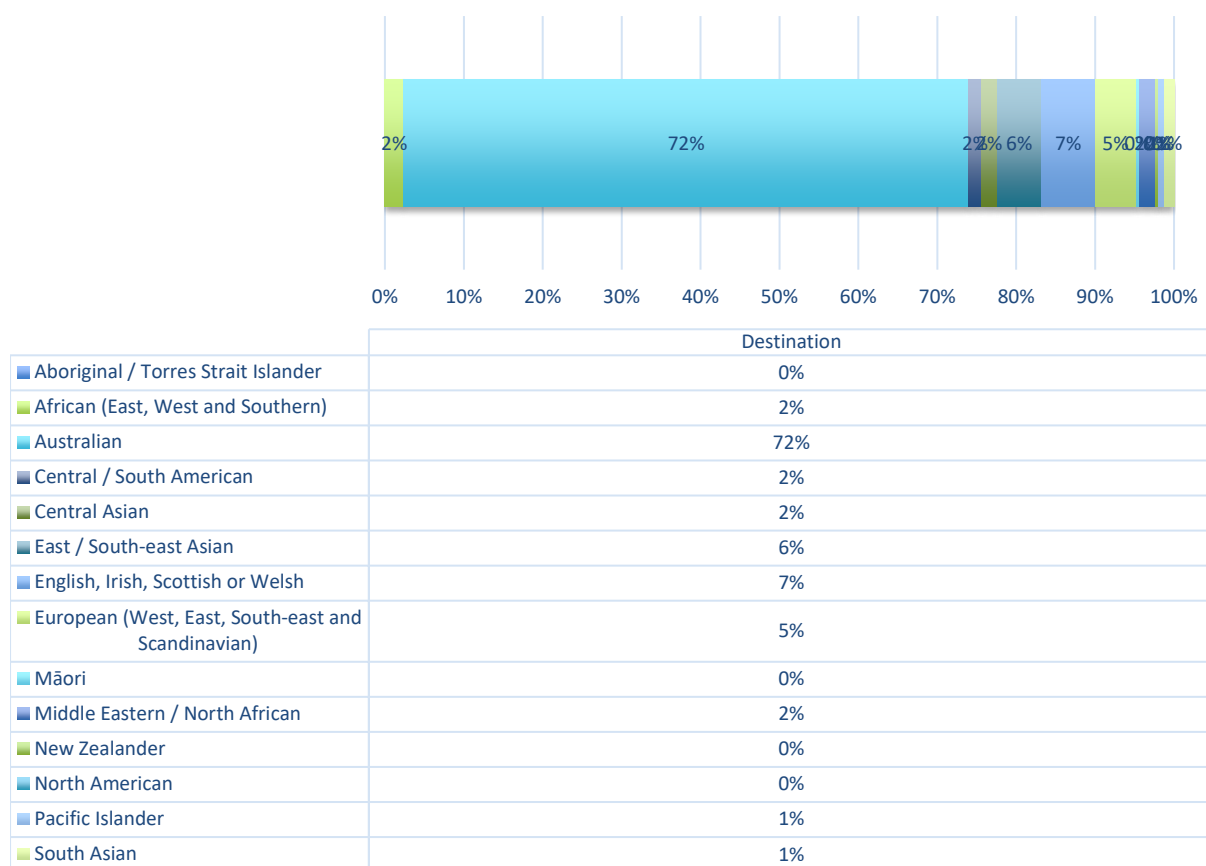
Chart 16. Age Groups - All Swan Canning Riverpark parks



6.2 Cultural identity

The ethnicity question has changed since 2021 and now asks about identification with cultural identity. The number of options has increased to fourteen to better align with census options. As shown in Chart 17, 72% of respondents identified as Australian. The next largest cohort was British, then East/South-east Asian, then European.

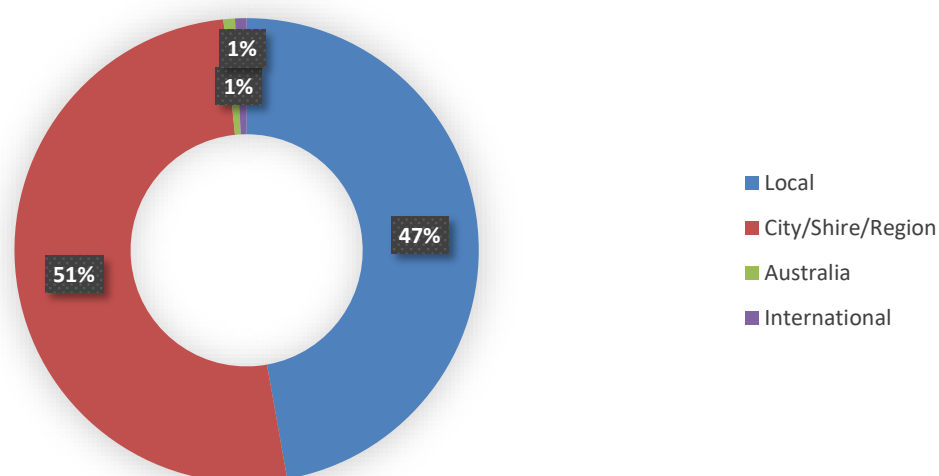
Chart 17. Cultural identity



6.3 Home Location

Chart 18 shows that 47% of respondents were local, i.e. live in the immediate neighbourhood of the park that they were interviewed in. A further 51% were from the wider Perth region, leaving only 1% from other parts of Australia and 1% international. Local/regional visitation is similar to 2021, 2020 and 2018, and quite different to 2019 when 68% were local. International visitors are still reduced, and visitation from other parts of Australia is similar to previous years.

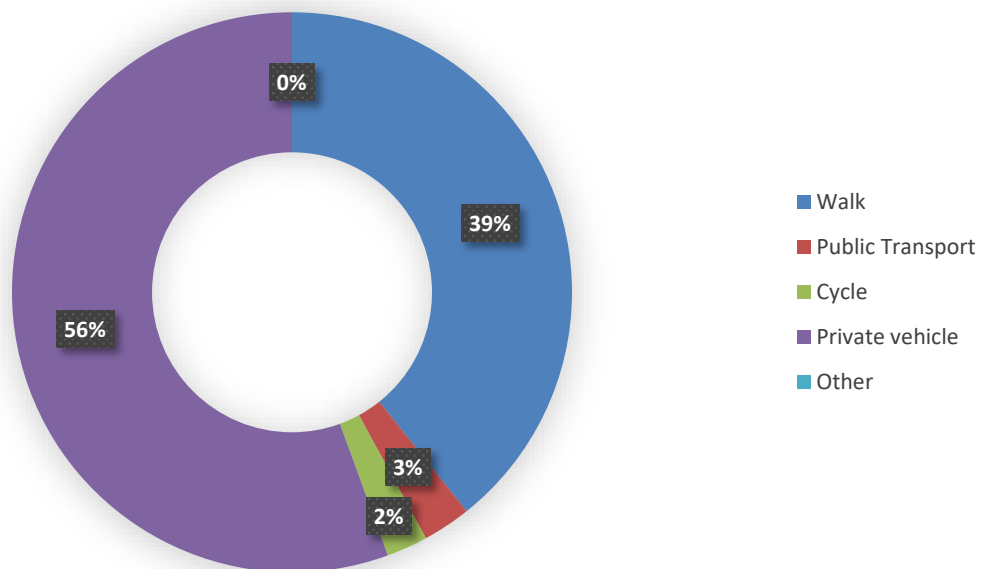
Chart 18. Home Location



6.4 Modes of Transport

As seen in Chart 19, 39% of respondents across all parks walked to the park that they were interviewed in, with a further 56% travelling by private motor vehicle. Public transport was uncommon at only 3% respectively. Cycling was also uncommon at 2% compared with 7% in 2021. Compared with 2021, walking is slightly more common and private vehicle use slightly less common, with 2022 results more like earlier years

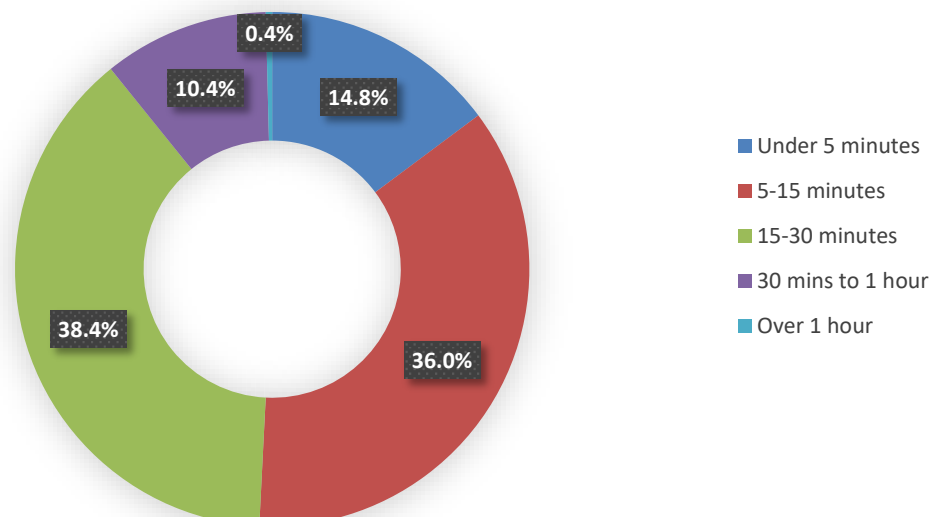
Chart 19. Modes of Transport to get to park



6.5 Travel time

All respondents were asked how long they had travelled to get to the park. Responses are shown in Chart 20. Around 36% of respondents spent between 5 and 15 minutes travel time to get to the park they were surveyed at, with a further 38% travelling between 15 and 30 minutes. Only 15% of respondents travelled for less than 5 minutes, and 10% for more than 30 minutes. Results generally indicate slightly longer travel times than in 2021.

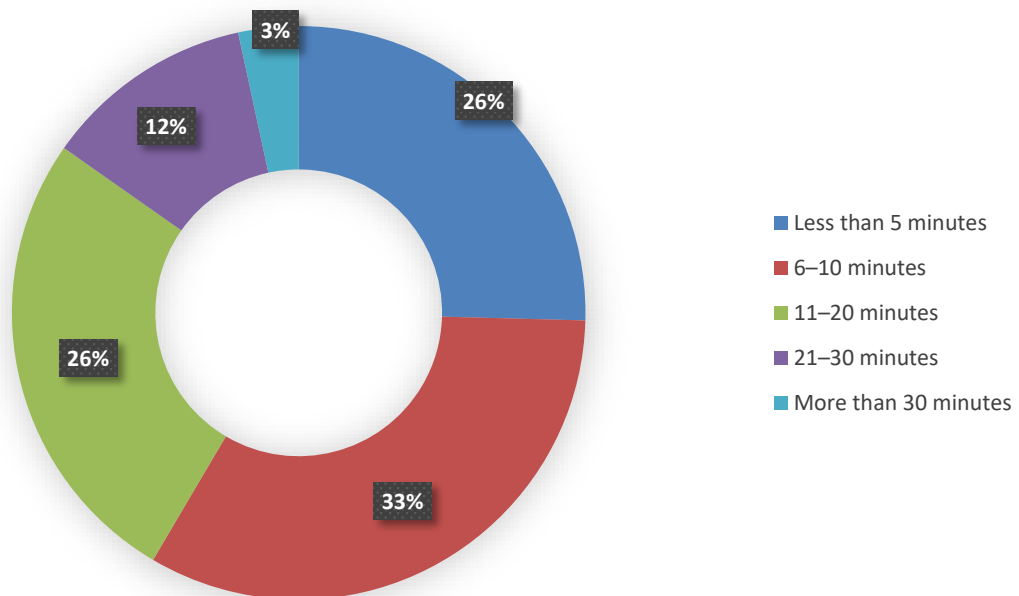
Chart 20. Travel time of respondents



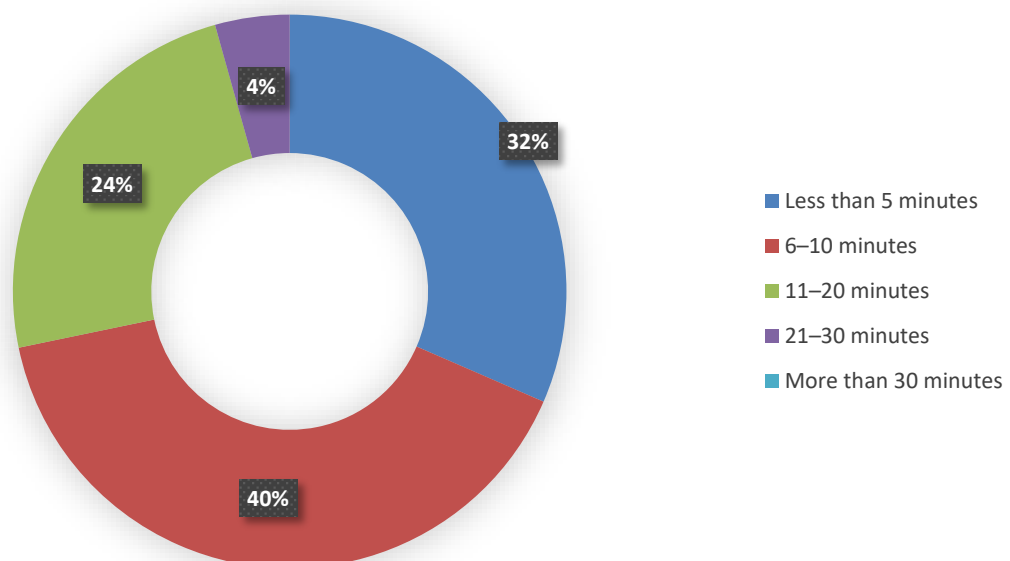
6.6 Walking time

In addition to the question on travel time, respondents that had indicated that they lived locally were asked how long it would take them to walk home. Of 118 local respondents, 59% live within 10 minutes walk of where they were surveyed, with a further 26% living within 11 to 20 minutes walk. Walking times of local respondents are shown in Chart 21. Results indicate more local use than previous years.

Chart 21. Walking times of local respondents



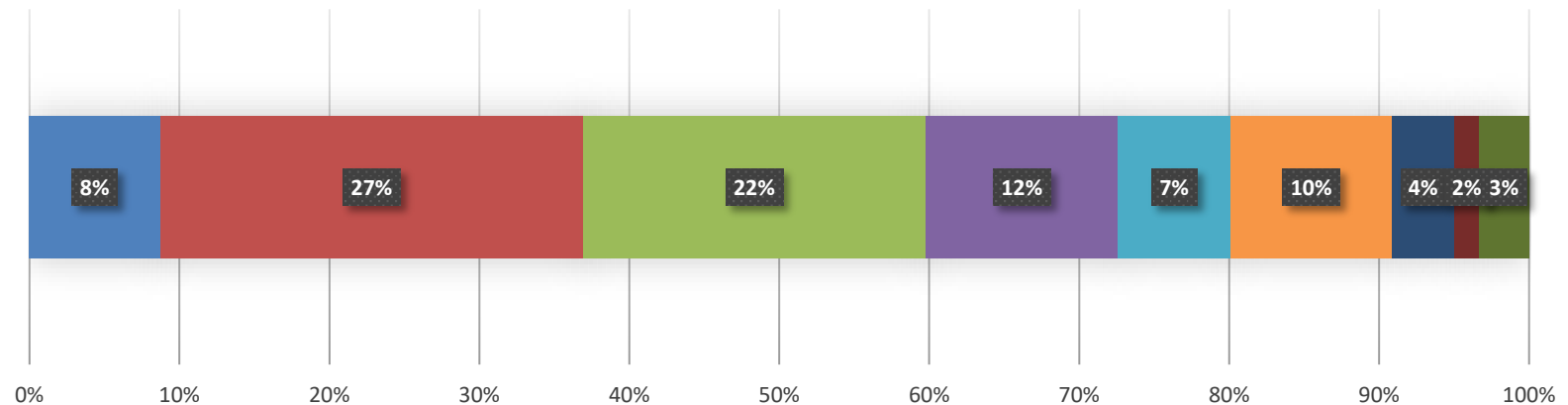
Of the 92 respondents that actually walked to the location where they were surveyed, 72% walked for up to 10 minutes and 24% walked for 11 to 20 minutes. Only 4% walked for more than 20 minutes.



6.7 Visitor Frequency

Just over half (57%) of respondents visit the park they were surveyed in at least once a week compared with 52% in 2021. Around 80% visit several at least once a month. 3% of visitors to all parks were visiting the park for the first time. Results for all parks are presented in Chart 22.

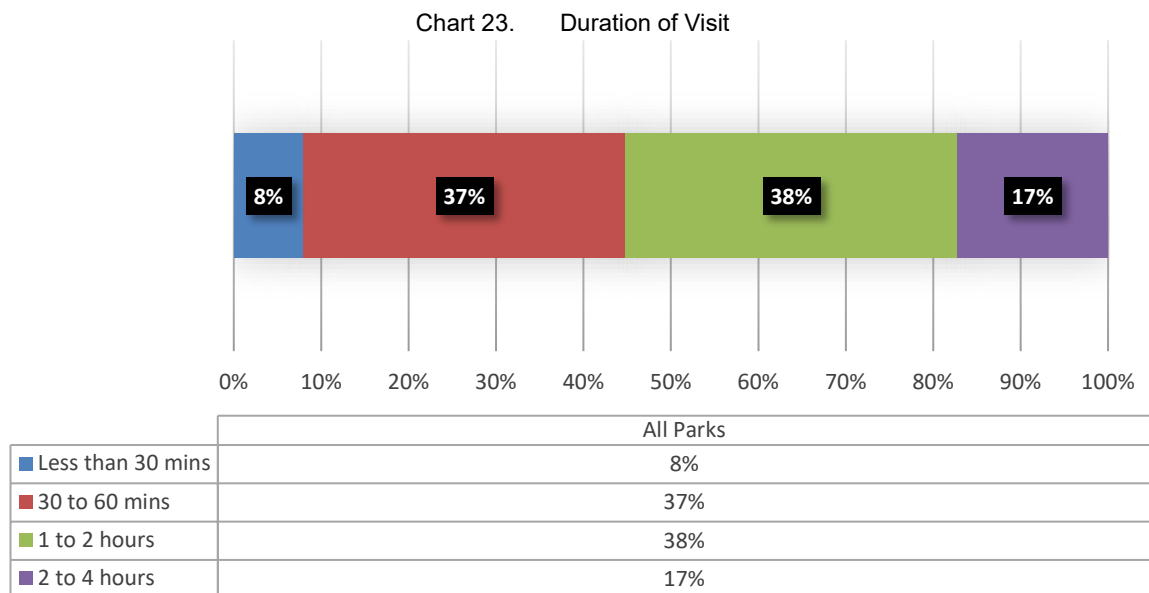
Chart 22. Visitor frequency



All Parks	
Every day	8%
Several times a week	27%
About once a week	22%
About twice per month	12%
About once a month	7%
About 2-6 times a year	10%
About once a year	4%
Less than once a year	2%
First visit	3%

6.8 Visit Duration

Chart 23 shows the duration of respondents' visits to the park that they were interviewed in. Duration of visit was very similar to 2021 with only 8% staying for less than 30 minutes (compared with 27% in 2020) and 55% staying for more than 1 hour (compared with 30% in 2020).



6.9 Weather

At the end of each survey, researchers log the weather conditions (sun/rain and wind). Chart 24 shows the amount of sun, cloud and rain encountered during the survey for the last six survey years. For 2022, 100% of surveys were carried out in sunshine. This is the same as 2019 and similar to 2017.

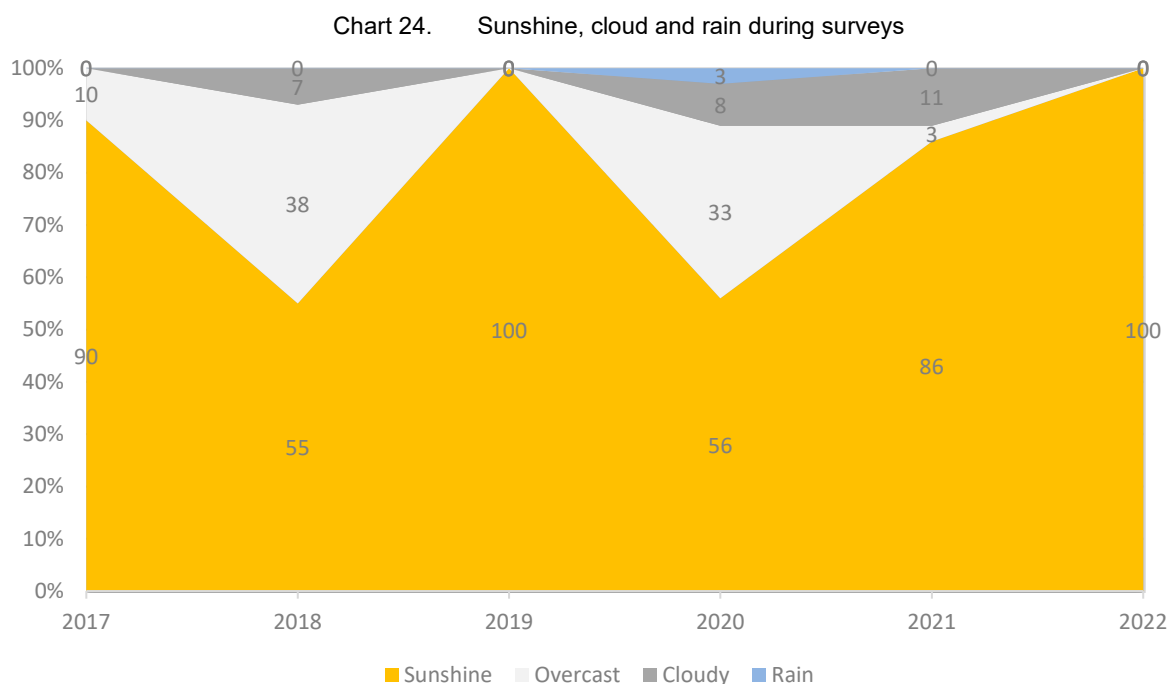
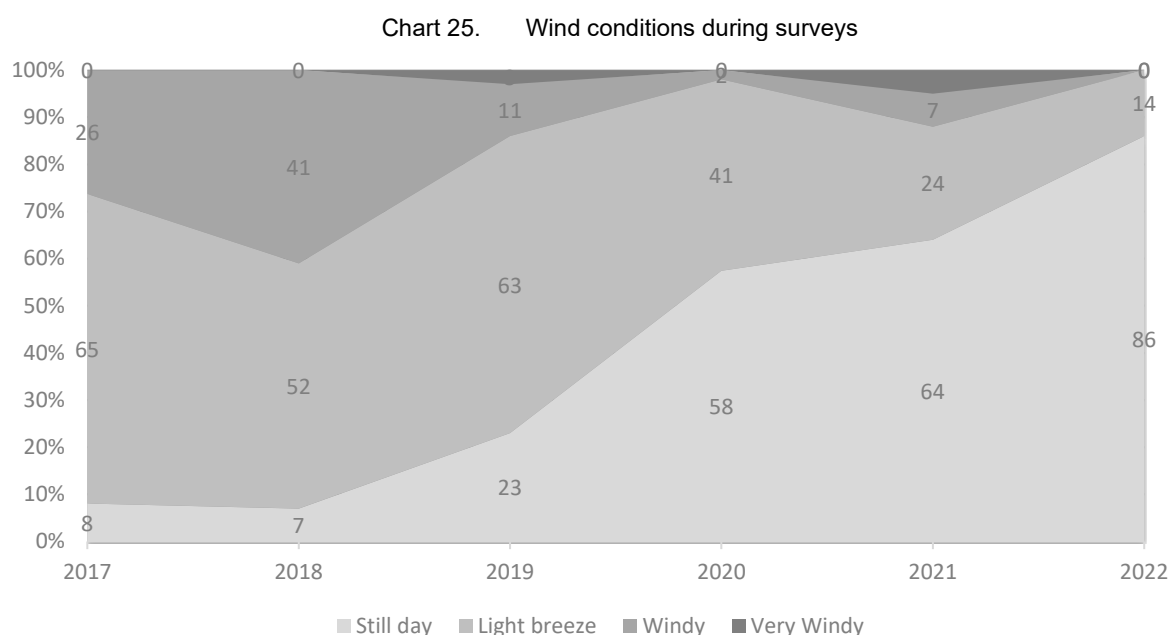


Chart 25 shows the wind conditions during the surveys for the last five years. For 2022, still conditions were encountered during 86% of surveys compared with 64% in 2021. Wind appears to have less impact on satisfaction than sunshine but is likely to have an effect on beach and water based activities particularly those that are affected by or require wind.



Weather conditions were not clearly correlated to average satisfaction during this survey period although the weather was arguably better than in previous years. Average satisfaction was similar to the previous two surveys although overall satisfaction was significantly increased. Respondents were more likely to be satisfied overall but there were less extremely satisfied respondents so average satisfaction was still below the target. Service gaps for individual features were small by comparison with previous years and there were fewer significant negative service gaps.

7.0 Respondent Feedback

Visitors to the Swan Canning Riverpark parks were asked what they enjoyed most about their visit, and what change they would suggest to the park they were visiting. In some cases respondents did not have a suggestion. They were also asked to comment on the condition of the river foreshore. Results are given in Table 3 along with demographic data and overall satisfaction.

Table 3. Respondent feedback

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Banks Reserve	Walking along the river	nothing to change	Algae in certain seasons	6	Female	55–64
Banks Reserve	The gardens and the walk along the river	A set off leash dog area	The condition is great	7	Female	50–54
Banks Reserve	Walking along the river	No having everyone walk on the cycle path	More planting would be nice	5	Male	25–29
Banks Reserve	Spending time at the water	Seating at the river	Healthy and good for fishing	6	Male	35–39
Banks Reserve	The natural quality	The skateboarders make the park a bit dangerous. The always skate and fall onto the paths	Foreshore is well used here	6	Female	55–64
Banks Reserve	Walking and spending time with friends	No change	N/A	6	Female	40–44
Banks Reserve	Cycling through	Nothing to change	Looks good	5	Male	45–49
Banks Reserve	Fishing at the river bank	More bins and seats at the water	Nice and clean	6	Male	35–39
Banks Reserve	Coming down to walk along the river and seeing the gardens	More bins	Gets a lot of use	6	Female	50–54
Banks Reserve	The gardens and big trees	Removing the graffiti along the foreshore benches	Some graffiti	5	Female	50–54
Belmont Water Ski Area	Spending time with family	Nothing to change	Lots of birds and wildlife	5	Female	50–54
Belmont Water Ski Area	Fishing	Nothing to change	Jetty and water in good condition	5	Male	35–39
Belmont Water Ski Area	Spending time at the playground and walking the dogs	More play for children but at the water	Very natural	6	Female	35–39
Belmont Water Ski Area	Walking dog	More water fountains	Looks clean	5	Female	45–49
Belmont Water Ski Area	Exercising and the nature	More bins + dog bags	N/A	5	Male	40–44
Belmont Water Ski Area	Close to the water	more lighting along paths	Really good	5	Female	40–44
Belmont Water Ski Area	Taking the children down to play	An upgrade to the playground	Decent	5	Female	35–39
Belmont Water Ski Area	Coming down to fish	Longer Jetty	Condition is good	5	Male	45–49
Belmont Water Ski Area	Spending time with family	More seating and a BBQ	Very beautiful	5	Female	40–44
Belmont Water Ski Area	How maintained it is	More car parking, gets very busy on weekends	Very spacious and natural	5	Female	30–34
Bicton Baths and Blackwall Reach	Having a drink on the foreshore for a friends birthday with a big group of us	More dog play areas or off leash areas available otherwise I have to go all the way to other dog parks	Its always great going for a swim with the kids sometimes in this part of the river	6	Male	40–44
Bicton Baths and Blackwall Reach	Letting my kids play in the water and on the playground	A playground facility closer to the water front	It gets very busy and could erode quickly if not maintained	6	Female	35–39
Bicton Baths and Blackwall Reach	Playing a game of water polo in the pool with my friends	bigger area to swim in the river	Would be nicer to have some more places to play public water polo	5	Male	20–24

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Bicton Baths and Blackwall Reach	Meeting with other dog walkers for a drink and relax by the river	Some signs regarding parking on grass in park area	My dog loves playing further down otherwise it is the best place to swim in the river	7	Female	65+
Bicton Baths and Blackwall Reach	Walking through and seeing how busy this park was from when I visited it last time	The toilets were disgusting and no door locks was very uncomfortable to use the toilet	Looks great to swim in will come back with friends	5	Male	20–24
Bicton Baths and Blackwall Reach	Swimming and having a bbq with my cousins from further away.	Some more bbq facilities and better toilets	Its greatest place to swim on river	6	Male	30–34
Bicton Baths and Blackwall Reach	Jumping off the jetty	More place to swim in the jetty with shark nets	Its so nice swimming in here	5	Male	15–19
Bicton Baths and Blackwall Reach	Coming down with my dog and relaxing by the shore	Some more protection on the edge of the jetty for boats	It is great what they are doing with improving the revetments and fenced off some areas for conservation	6	Male	65+
Bicton Baths and Blackwall Reach	Having drinks with friends for Christmas in gazebos in park	More tables and chairs available in park space	I like the view from top of the hill but don't use the river for swimming	6	Female	30–34
Bicton Baths and Blackwall Reach	Relaxing while my son is playing water polo	Some more bins for people having weekend picnics	It is the nicest place to swim	5	Female	45–49
Burswood Park	Walking dog along the river	Stopping cyclists speeding. It is dangerous for walkers.	Beautiful. Lots of wildlife.	5	Female	55–64
Burswood Park	The river being right there	More shade cover	Well kept	7	Female	40–44
Burswood Park	Relaxing by the river	Not enough shade structures on the grasses area and more trees needed	More shade at river	5	Male	50–54
Burswood Park	Dog walking	Improving some of the paths near the stadium and more dog drinking bowls	Well kept	5	Male	50–54
Burswood Park	Roller skating	There needs to be more car parking, motor cycle parking, and boat ramps/accessibility for boats at Burswood park. There is currently very limited access for boats and people wanting to use the river in a full experience.	Needs boat ramps and another jetty. A large one.	7	Male	45–49
Burswood Park	Walking around the river	More pop up stalls and places to get a coffee	I don't use it at all but looks good to look at	6	Male	20–24
Burswood Park	Running along the river	Nothing to change	Healthy and lots of use	6	Male	30–34
Burswood Park	Sense of community & rollerblading	Having the stadium train station stop at all times	Very murky, not nice to swim in	6	Other	50–54
Burswood Park	Walking the dog	More dog bags and dog bowls	Good condition here, bad at other places	5	Female	50–54
Burswood Park	Roller skating and using the flat paths. One of the best places near the city for skating that isn't a skatepark.	More flat paths	Very beautiful	6	Female	35–39
Claisebrook Cove	Getting out of the house and staying active	More shade	Very good	6	Male	65+
Claisebrook Cove	It's a great park to walk through, see the big trees, walk along the Claisebrook quay.	More events at the space	Sometimes smells but well kept	6	Male	20–24
Claisebrook Cove	Relaxing and the big trees	More shade and reducing the antisocial behaviour	Love the swans	6	Female	55–64

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Claisebrook Cove	The beautiful parklands	Less antisocial behaviour and drinking	Beautiful	6	Female	50–54
Claisebrook Cove	Having a family picnic and playing on playground	Another toilet on the northern half of the park	Best view of the riverfront	6	Female	35–39
Claisebrook Cove	Getting out of the house	More pathways leading to the water	Sometimes smells	6	Female	65+
Claisebrook Cove	Passing through	Nothing to change	Some eroding	5	Female	25–29
Claisebrook Cove	Sense of community and the aesthetic of the park	More car parking	N/A	7	Female	40–44
Claisebrook Cove	Walking along the river and over the bridge. The planting here is great.	More seats at the water itself	Generally really good. Feels natural	6	Female	45–49
Claisebrook Cove	Picnicking	Nothing to change - great park	Great	6	Female	40–44
Deep Water Point	Walking along the river	Bigger grass area	Could be cleaner but I understand it's a river	6	Female	25–29
Deep Water Point	Walking along the river	not sure	it's nice	6	Female	25–29
Deep Water Point	Walking the dog	More bins	no comment	5	Male	65+
Deep Water Point	Watching kids play and being on the boat whenever we can	As the other said, more car parks	Can get a bit 'yucky' during warmer weather	6	Female	40–44
Deep Water Point	being in the water	Too many boats sometimes	Wouldn't swim in it	5	Male	55–64
Deep Water Point	being in nature	nothing	no	6	Female	25–29
Deep Water Point	Enjoying the summer breeze as we walk with the dog	The car park shouldn't be in the middle of the park. different path for cyclists.	water is lovely now but can become polluted easily	6	Female	65+
Deep Water Point	Watching the kids play while we chat	More parking because it gets busy on weekends	it's okay	7	Female	35–39
Deep Water Point	Seeing my friends	nothing	no	7	Female	35–39
Deep Water Point	kayaking	bigger paths	same- wouldn't jump in most of the time	5	Female	55–64
Fish Market Reserve	Being close to nature on the water	Stopping boats speeding	Very well kept and natural	5	Female	35–39
Fish Market Reserve	Getting out on the river	More water fountains and places to wash feet etc	Seems okay	5	Male	40–44
Fish Market Reserve	Walking the dog and enjoying the nice weather	More water fountains along the trail and dog bowls	Great to walk along	6	Female	50–54
Fish Market Reserve	Spending time on the river	Nothing to change	Natural and well kept	6	Male	40–44
Fish Market Reserve	A nice quiet place to bring the boat to	Maybe having a second boat ramp - the park only has one and it gets busy at Christmas time	Very well maintained	6	Female	50–54
Fish Market Reserve	Exploring and Kayaking along the river	nothing to change	Water is good in this spot, although some boats damage the foreshore plants	6	Male	35–39
Fish Market Reserve	Coming down to fish on school holidays	Removing the Graffiti on the bridge	Some dead trees and fallen branches but overall very good	5	Male	35–39
Fish Market Reserve	Bushwalking	More indigenous recognition and signage along paths	Looks okay, sometimes algae blooms	5	Male	50–54
Fish Market Reserve	Passing through on my daily walk	More signs to learn about the space	Well kept all year round	5	Female	50–54
Fish Market Reserve	Boating on the river	Having a wash station with a hose, bin and water fountain at the boat ramp.	Great Spot - Best along the River	5	Male	40–44

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Garvey Park	The nature	Cleaning up some of the fallen branches and trees	Great space to look out and see the water	6	Male	30–34
Garvey Park	Walking along the trails	More seating spots for older users of the park	Some algae blooms	5	Female	35–39
Garvey Park	Community and seeing friends	Larger boating/kayaking facilities	Some rubbish/litter recently	5	Male	35–39
Garvey Park	Coming down to the river and spending time reflecting	Nothing to change - everything is perfect	The new upgrades are great	7	Female	40–44
Garvey Park	Best place to fish around Christmas	A place to clean and wash off	Some rubbish as you walk along	5	Male	35–39
Garvey Park	The large open spaces	More bins, they get full at the end of days	Some spots of erosion are really bad	5	Male	45–49
Garvey Park	Paths are good - but not lit at night and wouldn't make me stay later	More lights in paths	Erosion on the bush walk trail but looks like they are managing it well	5	Male	30–34
Garvey Park	Kayaking	Less litter and rubbish in the water	Some litter but mostly good condition	5	Male	30–34
Garvey Park	Walking along the waterfront	More amenities along the trail paths (bins and water fountains)	Some erosion in places	5	Male	35–39
Garvey Park	Coming down on a nice day and fishing	More platforms for fishing	Some erosion and litter	5	Male	35–39
JH Abrahams Reserve	Canoeing on the water	Steps and a landing from the car park leading to the water for canoeing	Clean but dark - everyone enjoys the water	5	Male	45–49
JH Abrahams Reserve	How well maintained everything this	Nothing to change	Very good part of the river	5	Female	55–64
JH Abrahams Reserve	Kitesurfing and the river views	Include a cafe	Easy to use for kitesurfing. Some of the big trees are an issue with big winds.	6	Male	40–44
JH Abrahams Reserve	Good park to use as your daily space	More bins and less litter	Very healthy and revegetated	5	Male	45–49
JH Abrahams Reserve	Seeing all the trees and birds	Nothing to change	Great condition but gets busy with all the water users	6	Male	40–44
JH Abrahams Reserve	The nature	Maybe more shelters and seats - but we brought our own seats down anyway	Water looks clean and vegetation looks healthy	6	Female	40–44
JH Abrahams Reserve	Cycling along the foreshore	Wider cycling paths	Condition is very good and gets lots of use	5	Male	50–54
JH Abrahams Reserve	Using the river	Having the rubber be installed across the entire length of the limestone	Condition is great, the natural trees and plantings are fantastic	6	Male	35–39
JH Abrahams Reserve	Kitesurfing and nice weather. It's great that there is now a rubber strip on the limestone wall as it used to fray all our ropes.	Having to pay for parking	N/A	7	Male	35–39
JH Abrahams Reserve	Using the shaded spaces for a picnic	More trees to block the wind	Well used	5	Female	50–54
Jon Tonkin Reserve, Preston Point, East Fremantle	The new water fountain has a place for dogs to drink from too	Improved doggy bag bins	Good to look at from Zephyr cafe	5	Female	65+
Jon Tonkin Reserve, Preston Point, East Fremantle	Sitting under the trees while my two kids were swimming in river	Maybe a bench on the sand	Could be a little bit cleaner here but good enough to let kids swim in	5	Female	35–39
Jon Tonkin Reserve, Preston Point, East Fremantle	Looking at the water and natural areas surrounding the river	Some more disability and wheelchair friendly tables	Could be cleaner and have more access to water edge	6	Female	35–39
Jon Tonkin Reserve, Preston	Letting dog run around in the water freely	Indigenous education points stretching further down the river and	Sometimes the waters a bit rough and dirty but the dogs love it	5	Male	30–34

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Point, East Fremantle		connecting important parks				
Jon Tonkin Reserve, Preston Point, East Fremantle	The big wooden structure giving me indigenous names of animals in the area and the colonial history of John Tonkin	There was a lot of litter around the fences that protect conservation areas so maybe some more bins or more cleaning	There was lots of dog poo on the beaches and the water looked very busy with boats and jet skis driving past	5	Male	20–24
Jon Tonkin Reserve, Preston Point, East Fremantle	Paddleboarding earlier in the day in the river	Benches or seats on the beach area	The fences have been moved closer to the shore	5	Female	55–64
Jon Tonkin Reserve, Preston Point, East Fremantle	Letting the dog off the leash	Less rubbish. Dog eats the rubbish	Lots of wood chips and sticks wash up on shore because of boats	5	Male	40–44
Jon Tonkin Reserve, Preston Point, East Fremantle	My daughter could cycle down the path near the river and I can watch her on the playground also	Better grass	It's nice to look at from footpath	5	Male	40–44
Jon Tonkin Reserve, Preston Point, East Fremantle	Walking dog close to the foreshore along the extensive path network	maybe less rubbish	it is great how there are conservation areas fenced off along the walk and my dog cant get into them	6	Male	40–44
Jon Tonkin Reserve, Preston Point, East Fremantle	Walking the dog along the shore to the cafe and having a coffee and then heading home	Signs to tell where the full off leash part of beach is	Sometimes there's rubbish on the beach or dog poo	6	Male	40–44
Keanes Point The Esplanade	I love coming down with the kids to use the water when it's hot. We come down all the time during summer	The indigenous interpretative signs. More of them. There's only one.	The river condition is perfect for what we use it for. Easy to get kayaks and canoes into	5	Male	45–49
Keanes Point The Esplanade	The shade under trees close to the water. When we get shade. Sometimes too busy	More shade structures	Sometimes there's lots of wash up on the shore and my kids step on sticks and wood and other things that get in their feet.	5	Female	35–39
Keanes Point The Esplanade	I enjoyed reading my book under a tree near to the water and relaxing.	A toilet or public facilities. Could not find	The park has beautiful green grass and large trees that provide great places to relax.	6	Male	25–29
Keanes Point The Esplanade	The water was perfect temperature and clean	Some showers and toilets for the kids after they swim	This is cleanest part along the foreshore to swim in for the kids	6	Male	35–39
Keanes Point The Esplanade	Being able to get food from cafe nearby and watch kids play in shallow water	Some toilets closer to the park areas. There's only one and its far	It's good how the grass goes pretty much all the way to the foreshore	6	Male	40–44
Keanes Point The Esplanade	Letting the kids play in the water and trees and not have to worry about them too much	Toilets closer to the water areas. Can't even find public toilet.	The foreshore is good because of the shallow water and easy to get in and out of	5	Female	35–39
Keanes Point The Esplanade	Going on the kayak with my son to catch crabs or fish.	Showers for when we get out of water.	Very good sometimes boats get too close to shore and hard to Kayak	6	Female	30–34
Keanes Point The Esplanade	Coming to check my boat and relax while the kids swim and play in the water	Better grass maintenance near to the shore. They cut some trees down last year and haven't grown back so plant some more	Every year I come down there is more washed up shoreline and grass is pushed back or dead	5	Male	55–64
Keanes Point The Esplanade	Watching the kids play in the water while I relax under the tree with my friends	We need some more trees around the water edge similar to the park across the road	The water is great to kayak and fish in. Bit dirty to swim	6	Male	40–44
Keanes Point The Esplanade	My husband and I love coming down to enjoy a	Some recycling bins	We are too old to swim but love to look at it these days	6	Female	55–64

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
	nice picnic when the weather is good. Relaxing on the grass					
Kent Street Weir	Canoeing with dad	Having the water connect between the bridge	It is in good quality	6	Male	15–19
Kent Street Weir	Coming down for picnic & all the big trees + water	Having the car park closer to the picnic spaces. Hard to walk things over in the heat.	Well designed	6	Male	35–39
Kent Street Weir	Sitting down and relaxing	Fixing the toilet	Beautifully kept. Vegetation is very natural	7	Female	40–44
Kent Street Weir	Everything is perfect - the paths, the signs, grass, shade - everything	Nothing to change	Beautiful mix of natural and human	7	Female	25–29
Kent Street Weir	Resting under tree after a big cycle	More shade	Looks and sounds beautiful. Very relaxing	6	Female	55–64
Kent Street Weir	Using the water and canoeing	Having the car park closer to the water entry	It's perfect	6	Male	50–54
Kent Street Weir	Having BBQ	Some more shade for picnics	Looks great	6	Male	30–34
Kent Street Weir	BBQ	Better kept toilets	N/A	6	Male	50–54
Kent Street Weir	Walking along the bush trails	Nothing to change	It's perfect	7	Male	35–39
Kent Street Weir	Bringing the canoe down. The natural quality of the park too.	More shade at launching ramp	Some debris but all natural	6	Male	40–44
Lilac Hill	Playing cricket	More seats and tables around the grounds and an electronic scoreboard	Very clear and well kept	5	Male	30–34
Lilac Hill	Being close to the river and walking my dog	An upgrade to the playground	looks healthy	6	Female	50–54
Lilac Hill	Watching the cricket	upgrading of some of the old seating/shelters	Condition is generally good year-round	6	Male	55–64
Lilac Hill	Bushwalking along the river	more seating along the walks	some rubbish along the foreshore - maybe some bins?	6	Female	45–49
Lilac Hill	Watching the cricket	Better car parking at the southern oval	Good vegetation	5	Male	35–39
Lilac Hill	Playing cricket	Electronic scoreboard for cricket matches	n/a	6	Male	25–29
Lilac Hill	Coming down to fish	There isn't much shade along the riverbank. It would be good if there were more trees or a shelter	Very good for fishing	5	Male	30–34
Lilac Hill	The river and walking my dog	Improved seating/shelters (some are breaking down) and an upgraded playground	The water is beautiful	6	Female	35–39
Lilac Hill	Sitting under the shade at club rooms watching the cricket	More shaded areas around the oval	I don't use but looks healthy	5	Female	55–64
Lilac Hill	Walking their dog along the beach	More dog poo bags along the paths. Sometimes they are empty and not stocked up for a while.	Very well kept - dogs like to play in water.	5	Female	40–44
Matilda Bay Reserve	How beautiful the trees are	More car parking	Looks good	5	Female	50–54
Matilda Bay Reserve	Swimming on a hot day	Less busy	Water quality and foreshore is great. Sometimes there is build-up of grass and litter in the water	5	Female	35–39
Matilda Bay Reserve	Using the water	More car parking	Very calm and relaxing	5	Female	25–29
Matilda Bay Reserve	The water and seeing family	Better car parking	Steps leading down to the water	5	Male	40–44

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Matilda Bay Reserve	Relaxing with first day off from work	Less busy during peak periods	Really well maintained by council	7	Female	40–44
Matilda Bay Reserve	Big open shaded space	More car parking	Well-kept considering how much it gets used	6	Female	40–44
Matilda Bay Reserve	Swimming	More car parking	Very well kept. Looks great	5	Female	35–39
Matilda Bay Reserve	Spending time on the river	More car parking. Also some people park in the wrong spaces (boat parking)	Perfect	5	Male	40–44
Matilda Bay Reserve	Beautiful park - perfect space to host family get togethers	More car parking. It is insanely difficult to find a space.	Great condition - great for swimming	6	Female	35–39
Matilda Bay Reserve	Christmas with family in the park	More car parking	Condition is great for putting your feet in. I wouldn't swim in it though.	6	Male	25–29
Maylands Foreshore	Walking	Drinking water for pets and water fountains	Visually it's okay - but there can be algae blooms depending on time of season	5	Male	55–64
Maylands Foreshore	Walking along the foreshore	Using no weed killer to maintain the grass and get rid of the weeds (glyphosate)	Differs through the year	5	Male	65+
Maylands Foreshore	Running along the riverfront	Improved exercise equipment	Usually good condition - sometimes when grass is mowed there is a left over build up	6	Male	15–19
Maylands Foreshore	Exercising and walking	Safer paths - cyclists ride too fast	Looks good to me	6	Female	55–64
Maylands Foreshore	Getting out and about	Fixing the bumps/tree roots under the footpaths	It's okay	5	Female	50–54
Maylands Foreshore	Exercising	Fixing some of the broken play equipment on the playground	Great wildlife uses the foreshore	5	Female	55–64
Maylands Foreshore	Walking the dog	Less pollution - the water park creates a lot of rubbish	Some pollution from water park	5	Female	50–54
Maylands Foreshore	Exercising	More bins instead of me having to clean up after picnics	It's perfect (we go kayaking all the time)	7	Male	50–54
Maylands Foreshore	Exercising and walking	A coffee cart or cafe on the water	N/a	5	Male	30–34
Maylands Foreshore	Walking around a lovely park!	Safer paths	Not too bad.	7	Female	65+
Mill Point Reserve and Point Belches	How quiet and relaxing the park is	A timber boardwalk	Looks great	6	Female	55–64
Mill Point Reserve and Point Belches	How natural the space is	More indigenous recognition in the space	But dirty under bridge	6	Female	40–44
Mill Point Reserve and Point Belches	Fishing with son	More bins	More planting under bridge	6	Male	45–49
Mill Point Reserve and Point Belches	Walking the dog and the views out to the river	More wildlife in the space	Some pollution in the river	5	Female	30–34
Mill Point Reserve and Point Belches	Being able to live close to the river	More larger grass spaces to have a picnic at	But murky but generally good condition	6	Female	50–54
Mill Point Reserve and Point Belches	Walking along foreshore with parents	More shade	Very picturesque	5	Male	30–34
Mill Point Reserve and Point Belches	Native plantings	Easier to cross roads	But dirty here	5	Female	40–44

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Mill Point Reserve and Point Belches	Taking the Jet ski out on the swan	Nothing to change	Very clean	6	Male	25–29
Mill Point Reserve and Point Belches	Fishing	Another toilet closer to the bridge	Good fishing	6	Male	45–49
Mill Point Reserve and Point Belches	How natural this space is	More things for dogs to do	Some erosion but generally good	6	Female	40–44
Perth Foreshore Barrack Square	Walking to go to the pub	some better signs for parking and crossing roads and more shade	I look at it from the restaurants and pubs	4	Male	45–49
Perth Foreshore Barrack Square	It's a good spot to wait for friends	There aren't enough trees and the water isn't in the best condition	The water and foreshore are a bit dirty	5	Male	25–29
Perth Foreshore Barrack Square	Relaxing before going out	More things to attract people to come from Elizabeth Quay	Water is ok	5	Male	50–54
Perth Foreshore Barrack Square	Walking next to river and relaxing	more toilets or public services closer	it is bit dirty here	5	Female	35–39
Perth Foreshore Barrack Square	It's a good spot next to the Quay	More native planting at waterfront	A bit polluted - hopefully fixed for summer	6	Male	30–34
Perth Foreshore Barrack Square	Coming and eating my lunch down here	More indigenous recognition maybe a statue or some sort and some education	I wouldn't swim in it here. lots of boat traffic	5	Male	30–34
Perth Foreshore Barrack Square	Coming down for dinner (or lunch during the day)	Nothing needs to change	Feels a bit like Fremantle - has bird poo, pollution and is a bit dirty	6	Female	30–34
Perth Foreshore Barrack Square	Christmas celebrations	Make the water less polluted and have cleaner toilets with more vegetation too	A bit polluted here. Must be all the boats and Transperth Ferries?	4	Female	35–39
Perth Foreshore Barrack Square	Meeting friends for event	A few things: more native planting, trees, less pollution	Bit poor in this location	5	Male	25–29
Perth Foreshore Barrack Square	It is a good view	The tables and chairs get really hot because no shade	It is rough water	6	Male	40–44
Point Fraser and Heirisson Island	Looking out to the Swan	Less car traffic	N/A	5	Female	35–39
Point Fraser and Heirisson Island	Walking the dog in in the morning	Easier accessibility to the park	Looks good	5	Female	35–39
Point Fraser and Heirisson Island	Nature	No homeless in underpass	Healthy	5	Male	45–49
Point Fraser and Heirisson Island	Great date spot for dinner	More lights along pathways	Great view	6	Male	30–34
Point Fraser and Heirisson Island	Cycling	Another bike repair stand	Well looked after	5	Male	35–39
Point Fraser and Heirisson Island	The natural state of the park mixed with development	Boardwalk leading out onto the water	Good at this time of year	4	Female	50–54
Point Fraser and Heirisson Island	Nice spot to walk and reflect	Homelessness in the underpass. It is scary to walk through.	Its natural but more could be done at this space	5	Female	35–39
Point Fraser and Heirisson Island	Running along the river (part of their afternoon run)	Being able to run along the water like Langley Park	Authentic and natural	5	Female	30–34
Point Fraser and Heirisson Island	Visiting the Kangaroo reserve	Easier car park to navigate and get into	Some erosion on south side of island	5	Female	30–34
Point Fraser and Heirisson Island	Walking along the river	Nothing needs to change	Minimise using pesticides	6	Female	40–44
Point Walter	laying on the grass	less rubbish bins were full	is beautiful but busy	7	Female	40–44
Point Walter	Sitting in the shade with friends having a bbq and	More seats or tables along foreshore side of grass	Some Places are hard to access the water because of big rocks	6	Male	35–39

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
	watching the kids play in the water					
Point Walter	Swimming in the river and relaxing with multiple shaded areas available	More of those cool showers	It could have less boats come through the area to keep it cleaner but is pretty good	7	Male	35–39
Point Walter	Coming with my family for a bbq	Another toilet block. Had to walk very far for toilet	It's the most beautiful part of the river	5	Female	65+
Point Walter	Having bbq and picnic while kids swim	More bbq. Only one working today	It's good enough for my kids to swim in it	6	Female	45–49
Point Walter	Riding my bike through here and then stopping and relaxing the paths are wide and there is ample shade	Could do with some more bench seats to relax on in the shade	I did not use the water but was good to cool me down while riding bike	6	Male	30–34
Point Walter	taking the pup down for a walk around the foreshore	more doggy bowls and doggy bins around the paths	Could do with some more indigenous educational signage	6	Male	20–24
Point Walter	Making children happy by sending them on swan rides	New and upgraded boat loading points this one's going to shut down soon	If there were a few areas fenced off to preserve the river quality in this area would be good	6	Male	50–54
Point Walter	Having a bbq by the foreshore	More bbqs. Had to share one all day	Some rocks are sharp for the kids	6	Male	40–44
Point Walter	Sitting in the shade watching my son play	The playground is very small and outdated. It desperately needs an upgrade	I don't like letting my children swim here because it is bit dirty	6	Female	35–39
Sandy Beach Reserve	Using the new playground and spending time with family	More trees and shade	Great space - lots of people use	6	Male	35–39
Sandy Beach Reserve	Fishing spot	nothing to change	Great season	6	Male	40–44
Sandy Beach Reserve	The nature	More shade - maybe more tree plantings	Dogs play in the water often and the water is easy to get to	6	Female	50–54
Sandy Beach Reserve	Great park to walk the dog and relax at	More bins and doggy bags	Looks good	6	Female	50–54
Sandy Beach Reserve	Playing on the playground	More shade - but not a huge issue as people can bring down tents	Looks good - very natural	6	Male	40–44
Sandy Beach Reserve	Fishing - close to home	Nothing to change	healthy	6	Male	30–34
Sandy Beach Reserve	Kayaking and seeing all the families using the park	nothing to change	The vegetation is flourishing	6	Male	35–39
Sandy Beach Reserve	Great park to bring the family to and spend Christmas	Potentially more shade shelters and seating. The park gets occupied very quick.	We don't use but it looks good	6	Female	30–34
Sandy Beach Reserve	Using the new playground! There are now so many exciting things to do for kids at the park	nothing to change, everything's perfect!	n/a	7	Female	35–39
Sandy Beach Reserve	Exercising and resting at the river	More drink fountains	Well used	6	Male	35–39
Shelley Beach and Prisoners Point	Being close to the water.	Nil	water could be less murky.	7	Female	30–34
Shelley Beach and Prisoners Point	Seeing my dogs in the water.	More hade, put signs showing where the dog park ends, more bins, stop sailing club from using dog park.	It's okay. Too much algae in summer. Dogs get sick in midsummer from water.	5	Male	40–44
Shelley Beach and Prisoners Point	I enjoyed the ease of being able to take the canoe from the car park	To remove dead trees along the foreshore so it	Water condition is good.	5	Male	45–49

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
	to the water. The park is very safe to leave belongings in the car.	allows for more areas to launch canoes.				
Shelley Beach and Prisoners Point	I like the well-maintained path along the river which allows me to go for comfortable lengthy walks.	There is a lack of cultural/educational signs or artwork throughout the park. Adding some historical context is a good idea.	No comment.	5	Female	30–34
Shelley Beach and Prisoners Point	Walking the dog - seeing my dogs in the water.	No fishing.	no fishing, rubbish in vegetation along the river. Fishermen leaving hooks which is unacceptable.	5	Female	55–64
Shelley Beach and Prisoners Point	Dog park is my favourite part.	More shade, signs illustrating where the dog park ends.	Good condition.	5	Male	45–49
Shelley Beach and Prisoners Point	I enjoyed the openness of the park as it is great for my dogs.	Pruning trees along the foreshore.	No comment. It is safe for my dogs.	6	Male	65+
Shelley Beach and Prisoners Point	Watching the sunset.	Nil	Water looks dirty. I would only let my dogs go in.	6	Female	25–29
Shelley Beach and Prisoners Point	My family and our friends meet annually at this park for Christmas lunch. My friends are environmental scientists and tested the water, so I trust that my kids are playing with clean water.	Provide more shaded area for kids to play. There is a lack of cafes in the area. Having a cafe would be a good idea.	Good condition	6	Male	35–39
Shelley Beach and Prisoners Point	I enjoy that I am able to bring my dogs to the beach.	Lack of signage where the dog part ends. On the weekend people park their cars where it supposed to be dogs' area. Need to make it clearer and specific.	Good water condition. My dogs never had an issue.	6	Male	35–39
Sir James Mitchell Park	Walking along the foreshore and seeing the community	More trees	Could be more natural	5	Male	25–29
Sir James Mitchell Park	Walking around before dinner	More car parking	Gets a lot of use	6	Male	35–39
Sir James Mitchell Park	Cruising on the river	The boat ramp builds up with sand and makes it difficult to launch	Nice grass	6	Male	40–44
Sir James Mitchell Park	Letting the dogs play	More BBQ's and shelters for families	N/A	6	Female	45–49
Sir James Mitchell Park	I enjoyed relaxing	More lighting along the paths	Condition looks great	6	Female	45–49
Sir James Mitchell Park	Walking dog after work	Nothing to change	Looks great	6	Male	35–39
Sir James Mitchell Park	Great park to walk and see the view	More trees	River is great	6	Female	35–39
Sir James Mitchell Park	Cruising on the river	Boat ramp fills with sand	Gets a lot of use	6	Female	45–49
Sir James Mitchell Park	Great spot for views	Nothing to change	Best views of the CBD	7	0	55–64
Sir James Mitchell Park	Walking	Nothing to change	N/A	6	Male	55–64
Success Hill	Relaxing and having a BBQ	More car parking	Well intact considering its high usage	5	Male	50–54
Success Hill	Swimming	A slide leading into the water from the Jetty	It would be good to learn where the pipeline is coming from	5	Female	30–34
Success Hill	The bush and the big trees	nothing to change	Looks pretty good	5	Female	55–64

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Success Hill	Walking through the bushland and eating. Also the stories of the site and the indigenous recognition.	More shade potentially, but not a huge issue	Feels untouched but well kept	6	Male	30–34
Success Hill	Having a family BBQ and bringing the slip and slide	Nothing needs to change	Pristine	6	Female	45–49
Success Hill	Everything is perfect - a great community park for all people	More BBQ's	People swim all the time, nice and clean	6	Female	45–49
Success Hill	Coming down for a swim and bringing the dogs	Some of the steps leading down to the water are uneven - also the big pipeline leading into the water at the Jetty. It would be good to find out what it is pumping into the water?	Very good condition - just concerning of the pipeline	5	Male	30–34
Success Hill	Fishing and the views of the river	Having the Jetty reach out further with shade cover	Well kept - stairs are uneven leading to water	6	Male	35–39
Success Hill	Walking the dogs along the riverfront and letting them run in the open grassed spaces	better access up the steep paths for older people - maybe a rail to hold onto	Very peaceful and beautiful	6	Female	65+
Success Hill	The beautiful nature quality of the park	nothing to change at all - no development!	This park has a very unique biodiversity, it needs to be protected	7	Female	55–64
Troy and Tompkins Park	Walking the dog along the river	The grass could be maintained nicer (greener)	Good condition	6	Female	55–64
Troy and Tompkins Park	Having the large space for the dog to run.	There are large spaces of grass without any shade resulting in brow grass throughout the summer.	Water condition is good.	6	Male	45–49
Troy and Tompkins Park	I enjoyed how close is the carpark to the beach to launch my kitesurf board.	Make the beach bigger as it gets crammed in the weekend.	Some of the rocks between the carpark and the foreshore can be trimmed so it's less spikey.	6	Male	30–34
Troy and Tompkins Park	Eating on the grass	Bigger grass area for picnics	Looks good	5	Female	25–29
Troy and Tompkins Park	Kitesurfing	There is a shower but nowhere to change out of the wetsuit, have to do it near my car + nicer access to water	Could do with less litter	5	Male	40–44
Troy and Tompkins Park	Having the fitness machines in the park.	Increase shaded area especially over the fitness machines.	No major concerns.	5	Female	30–34
Troy and Tompkins Park	It quiet, good place to roller skate as it has a bike path	Try to get less people to use the bike path	nothing bad to say	6	Male	20–24
Troy and Tompkins Park	I enjoy the fencing around the playground which makes it safer for my kids.	Playground gets really hot in the summer as there is not enough shade.	Kids played with water before with no issues.	5	Female	40–44
Troy and Tompkins Park	I enjoyed meeting with my fellow surfers at this beach as it has been our gathering spot for quite some time.	Add more water taps to wash off gear after a surf.	Water condition overall is okay. Sometimes its murky on simmer.	6	Male	30–34
Troy and Tompkins Park	Having a picnic, watching people do water sports	More bins	Good condition	5	Male	25–29
Woodbridge Reserve	Completing the park run and going to the cafe	Nothing to change	Very accessible and relaxing	6	Male	35–39
Woodbridge Reserve	All the wildlife and nature and the race course	Nothing to change	Very natural and clean water	6	Female	30–34
Woodbridge Reserve	taking the children down to play at the playground	more bins	very well kept	6	Male	30–34

Park Name	Most enjoyed	Suggested Improvement	Comment on condition of river foreshore	Overall Satisfaction	Gender	Age
Woodbridge Reserve	Spending time with friends and relaxing in the shade	larger car park - gets busy when parkrun is on	Water condition is great	6	Female	45-49
Woodbridge Reserve	Completing the park run	Some areas of better kept grass on the course	Foreshore looks well maintained	6	Male	30-34
Woodbridge Reserve	Walking the dog	Less ugly bins	Looks great	7	Female	50-54
Woodbridge Reserve	Walking along the river	nothing to change	Very well kept. The lookout platform is great to stand and watch the people on the river.	7	Male	50-54
Woodbridge Reserve	Walking along the trails and getting a coffee. The playground really is the best in the area too.	Nothing needs to change really, maybe some football goals?	Looks very well maintained. Nice to look out at.	6	Male	25-29
Woodbridge Reserve	Meeting friends and having a Christmas brunch	nothing to change	Haven't visited the river but looks great from the park	6	Female	40-44
Woodbridge Reserve	Spending time with friends in a lovely natural park	Nothing to change	Very well kept	6	Female	40-44

Appendix One – Survey Questions

Yardstick Park Survey Questions

Hello, my name is xxxx from Swan Canning Riverpark, how are you?

Today we are conducting a brief survey of park users and would like to ask you a few questions about the park to help us plan for the future.

Are you happy to answer a few questions to assist?

If yes, continue survey:

Q1. How often do you visit this park?

- Every day
- Several times a week
- About once a week
- About once a fortnight
- About once a month
- About 2–6 times a year
- About once a year
- Less than once a year
- First visit
- Not sure/don't know/irregular

Q2. How long are you think you will spend at this park today?

- Less than 30 mins
- 30 to 60 mins
- 1 to 2 hours
- 2 to 4 hours

Q3. What are you planning to do while you are here?

- Passing Through
- Walking
- Walking the dog
- Running/jogging
- Cycling
- Beach or water based activity (if yes – Q4 is asked)
- Supervision of Children
- Picnic/BBQ
- Sporting Activity
- Watching Sport
- Play activity
- Relaxing
- Other (free text response to record activity)

Q4. If undertaking beach or water based activity:

What activity are you here for today?

- Fishing
- Canoeing / kayaking
- Boating (cruising/recreational)
- Jet skiing
- Water skiing / wake boarding / biscuiting
- Swimming
- Stand up paddle board
- Rowing

- Kite boarding / kite surfing
- Other (free text response to record activity)

Q5. Importance

5 Very important 4 Important 3 Neither important nor not important
2 Unimportant 1 Totally unimportant Don't know

How important is it to you that gardens, landscape features and trees are provided in this park?	1	2	3	4	5	D/K
How important is it to you that a children's playground (under 12 years) is provided in this park?	1	2	3	4	5	D/K
How important is it to you that seats and tables are provided in this park?	1	2	3	4	5	D/K
How important is it to you that public conveniences are provided in this park?	1	2	3	4	5	D/K
How important is it to you that signs are provided in this park for direction, information and regulation?	1	2	3	4	5	D/K
How important is it to you that this park is clean and free of litter ?	1	2	3	4	5	D/K
How important is it to you that the grass in this park is in good condition and well maintained?	1	2	3	4	5	D/K
How important is it to you that footpaths, tracks and trails are provided in this park?	1	2	3	4	5	D/K
How important is it to you that there is enough shade in this park (both trees and structures)?	1	2	3	4	5	D/K
How important is it to you that you feel safe when you are visiting this park?	1	2	3	4	5	D/K
How important is the condition of the river water for recreation?	1	2	3	4	5	D/K
How important is natural vegetation to you when visiting the river foreshore?	1	2	3	4	5	D/K
How important to you is interpretive information about the cultural, Aboriginal and natural values when visiting the river foreshore?	1	2	3	4	5	D/K

Q6. Satisfaction

5 Very satisfied 4 Satisfied 3 Neither satisfied nor dissatisfied
2 Dissatisfied 1 Totally dissatisfied Don't know

How satisfied are you with the provision and quality of gardens, landscape features and trees in this park?	1	2	3	4	5	D/K
How satisfied are you with the provision and quality of children's playground equipment in this park?	1	2	3	4	5	D/K
How satisfied are you with the provision and quality of benches, seats and tables in this park?	1	2	3	4	5	D/K
How satisfied are you with the provision and quality of public conveniences (toilets or washrooms) in this park?	1	2	3	4	5	D/K
How satisfied are you with the provision and quality of the signs in this park?	1	2	3	4	5	D/K
How satisfied are you with the overall cleanliness and lack of litter in this park?	1	2	3	4	5	D/K
How satisfied are you with the standard of grass maintenance in this park?	1	2	3	4	5	D/K
How satisfied are you with the provision and quality of the footpaths, tracks and trails in this park?	1	2	3	4	5	D/K

How satisfied are you with the provision of shade in this park, including trees and shade structures?	1	2	3	4	5	D/K
How satisfied are you that you feel safe when you are in this park?	1	2	3	4	5	D/K
How satisfied are you with the condition of the river water for recreation?	1	2	3	4	5	D/K
How satisfied are you with natural vegetation?	1	2	3	4	5	D/K
How satisfied are you with interpretive information about cultural, Aboriginal and natural values?	1	2	3	4	5	D/K

Q7. Overall, how satisfied were you with your visit to this park on a scale of 1 to 7, with **1 being extremely dissatisfied** and **7 being extremely satisfied**?

Q8. What did you enjoy most about your visit to this park today? (free text response)

Q9. If there was one change you could make what would it be? (free text response)

Q10. Do you have any comment on the condition of the river foreshore? (free text response)

Q11. What modes of transport did you use to get here today?

- Walk
- Public transport
- Cycle
- Private motor vehicle
- Other

Q12. How long have you travelled to get here today?

- Under 5 minutes
- 5-15 minutes
- 15-30 minutes
- 30 mins to 1 hour
- Over 1 hour

Q13. Where are you from?

- Local (neighbour)
- City/ Shire/ Region
- Out of region (Australia)
- Out of region (International)

Q14. What age group do you fit in to?

15-19 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65+

Q15. How would you describe your cultural identity?

- Australian
- Aborigine/Torres Strait Islander
- African (East, West and South)
- Central Asian
- Central/South American
- East/South-east Asian
- English, Irish, Scottish or Welsh
- European (West, East, South-east and Scandinavian)
- Māori
- Middle Eastern / North African







- New Zealander
- North American
- Pacific Islander
- South Asian
- Other

Q14. Gender

- Male
- Female
- Other
- Prefer not to say

All these questions completed by surveyor after respondent has finished

Q15. Weather

Weather	1 	2 	3 	4 
Wind factor	Still Day 1	Light Breeze 2	3 	4 

Q16. What were children in the park doing at the time you completed this survey?

Q17. Researcher comments.