



Nearer to Nature

Terms and Conditions for Perth Metro School Bookings

For any program at any location in the Perth Metro area, including Dwellingup, the following terms and conditions will apply.

Confirming your booking

When you complete the online form, it is an enquiry only. The booking system states it is a “booking”, the reality is it is an enquiry, and we cannot change the title from booking to enquiry (we’ve tried!).

From when the booking officer responds to an enquiry with a tentative booking, schools have 10 working days to accept and confirm. Please note that you must provide written confirmation via email only.

Failure to confirm by email within 10 working days will mean the tentative booking lapses and you will have to enquire again.

Cancellation policy

COVID related cancellations:

Any cancellation by your school must be made in writing to Nearer to Nature at n2n@dbca.wa.gov.au

- If more than 14 days before booking, there will be no charge.
- If between 14 days and 2 days before booking, there will be a charge of \$50.
- If between 2 days and 24 hours before booking, there will be a charge of \$150.
- If cancelled on the day of the booking, there will be a charge of \$300 per class booked.

Your school is welcome to rebook for another date, subject to availability.

Cancellation by N2N:

The booking will be rescheduled subject to availability. If no dates are suitable and you need to cancel, no cancellation fee will be applied.

Changes to bookings

Schools can make up to two changes to their original confirmed booking before a fee of \$50 is charged for each subsequent change.

Changes to booking include:

- change of date
- change of location
- change of program
- change of standard time
- change to number of groups

No shows

An email reminder is automatically sent to the Teacher making the booking eight days before the event. It is the booking Teacher’s responsibility to ensure the contact details are current.

Schools that do not show up or go to the wrong venue (as per your confirmation email) will be charged a fee of \$300 per class booked.

COVID cancellations

Cancellation by school:

If you cancel within 7 days of the day of the booking, the booking will be rescheduled subject to availability. If no dates are suitable and you need to cancel, no cancellation fee will be applied.

Cancellation by N2N:

We will attempt to reschedule subject to availability. If no dates suit all parties, there will be no cancellation fee.

Weather Conditions

If you are planning an excursion or camp, please note that the park and Perth Hills Discovery Centre can be closed at short notice due to severe weather conditions.

Wet weather and excursions

Decisions about weather will be based on information from the BOM Weather app with the location set to as close to the excursion location as possible. We will also use this app for notifications of severe weather warnings.

Below is the decision-making matrix we will use to inform decisions

	Scattered showers	Showers/light rain	Rain	High winds	Storms	Severe Weather Warning
PP – Yr 3	Run excursion	Discuss postponement	Recommend reschedule	Cancel and reschedule	Cancel and reschedule	Cancel and reschedule
Yr 4 – Yr 7	Run excursion	Run excursion	Recommend reschedule	Recommend reschedule	Recommend reschedule	Cancel and reschedule
Yr 8 – Yr 12	Run excursion	Run excursion	Run excursion	Recommend reschedule	Recommend reschedule	Cancel and reschedule

If we are aware of a severe weather warning, we will cancel the excursion and reschedule. If a severe weather warning is in place cancelling that day's excursions is compulsory for everyone's safety.

Please note severe weather warnings are issued a few hours or a day before the weather event is forecast as changes can develop quickly. Several days' notice of severe weather warning is not possible, The decision to cancel may be made the morning of the booking and conveyed via phone numbers supplied by teacher with the booking. Teachers should check for last minute severe weather warnings before departing for their excursion.

Weather concerns by School:

If a teacher or school is concerned about the forecast weather, you can ring or email N2N to discuss options, our decisions are made using the decision making matrix above.

Weather concerns by N2N:

If we are concerned about the forecast weather, we will ring the Teacher to discuss and work out the best option. Please include an after hours contact phone number for the organizing teacher so that we are able to make contact if a weather concern arises out of hours.

Hot weather and excursions

Decisions about weather will be based on information from the BOM Weather app with the location set to as close to the excursion location as possible. We will also use this app for notifications of severe weather warnings.

Below is the decision-making matrix we will use to inform decisions:

	Less than 30°	31° to 35°	36° to 40°	Above 40°
PP – Yr 3	Run excursion	Discuss postponement	Postpone	Postpone
Yr 4 – Yr 6	Run excursion	Run excursion	Postpone	Postpone
Yr 7 – Yr 12	Run excursion	Run excursion	Run excursion	Postpone